

# Community Development Strategy Implementation Plan 2021/2022







Left to Right

**Wendy Howe:** Community Development Facilitator, Connecting and Volunteering

**Sam Redman:** Youth Development Facilitator (until June 2021)

Madeleine Burdon: Age-friendly Community Facilitator

**Nicola Trolove:** Safe Community Facilitator, Wellbeing and Suicide Prevention

Carolyn Boswell: Community Development Facilitator, Migrants

Martin Pugh: Community Development Facilitator, Inclusive Communities

**Tessa Sturley:** Community Team Manager

**Rachel Thornton:** Community Development Facilitator, Vibrant Communities

**Natalie Paterson:** Safe Community Facilitator, Family Violence and Alcohol-related Harm

## Introduction

"The Waimakariri Way": Creating and Maintaining Strong, Connected Vibrant Communities.

The Waimakariri District has been accredited to the World Health Organisation approved 'International Safe Community' model since 1999, when it was the second community in New Zealand to achieve such status.

The Waimakariri District Council Community Team works to facilitate an evidence-based, community-led approach to foster safe, healthy, resilient communities so that "Waimakariri is a District where people are thriving."

### Waimakariri District Council Community Development Strategy 2015-2025

Through its various working parties, project coalitions and steering groups, the Community Team has established and maintains an in-depth working knowledge of the Waimakariri District and the physical, socio-economic and environmental factors that affect the quality of life of our residents. Collectively partnering with well over 300 community, business, education, government and non-government stakeholders, the Community Team facilitates a community-led approach in three key areas:

- Safe Communities
- Youth Development
- Community Development.

This work actively contributes to the following Waimakariri District Council, Long Term Plan Community Outcomes. We strive to ensure that our community:

- Is inclusive to all
- Social and health needs are met
- Provides a safe environment for all
- Citizens are informed and able to contribute to local, regional and national decision-making.

#### The Plan

The following implementation plan aligns with the strategic goals for the Waimakariri Community Development Strategy, 2015 - 2025, to:

- · Engage key stakeholders to enhance community development, youth development and community safety
- Facilitate connection across the community; between residents, groups and organisations
- Cultivate a more informed community
- Empower the community to identify and achieve its aspirations.

The fundamental role of the Community Team is to facilitate connection and empower the Community.

This is achieved through engaging and informing the people who play a role or have a stake in the creation of safe, healthy, resilient communities.

# **GOAL 1:** ENGAGE KEY STAKEHOLDERS TO ENHANCE COMMUNITY DEVELOPMENT, YOUTH DEVELOPMENT AND COMMUNITY SAFETY

**Result:** Community-led development is supported by a broad range of stakeholders

**Objective:** Foster and maintain relationships with all appropriate local, regional and national stakeholders in community development, youth development and safe communities

Sector/Partner Group	Actions
Elected local and national government representatives	Invite Councillors and Community Board members to be involved in events and working groups initiated by the Community Team.  Meet with local MP twice yearly to discuss opportunities to work together.
2. Government and non-government agencies in the health, social, youth and education sectors.	Maintain active involvement or facilitation of appropriate local, regional and national steering groups networks and working groups. (See appendix 1)
3. Te Ngāi Tūāhuriri Rūnanga	<ul> <li>Attend the monthly Healthy Day at the Pa to communicate opportunities for community connection and to provide community education</li> </ul>
	<ul> <li>Where appropriate, bring key projects to the attention of Council's Mahi Tahi committee</li> </ul>
	Maintain relationships with Marae management and leadership
	Build relationships with those supporting Maori Health Promotion. E.g. Te Puni Kokiri
4. Grassroots community groups and emerging leaders	Ensure that grassroots community groups are invited to be involved in community forums, working parties, training and consultation around Community Development, Community Safety and Youth Development.
5. The funding sector	Attend local and regional funding -related hui.
	<ul> <li>Maintain regular engagement with funding advisors from Rata Foundation, Ministry of Social Development, Department of Internal Affairs to stay abreast of opportunities to fund local initiatives.</li> </ul>
6. The business sector	Facilitate a closer alliance with Enterprise North Canterbury; looking to develop a stronger link between community development and economic development.  Identify opportunities for local employers to support local community initiatives.
7. Appropriate Council Departments	Identify and facilitate opportunities to work with other Council departments on key community development, community safety, and Youth Development activities.  E.g. Policy and Strategy, Greenspace, Libraries, Planning, Aquatics, Environmental Services Unit, Building Unit, Communications.

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Sector/Partner Group	Actions			
8. The media	Maintain relationships with local newspaper reporters and with Compass FM.			



Engaging people in developing solutions to local issues

#### **GOAL 2: FACILITATE CONNECTION ACROSS THE COMMUNITY**

#### **Results:**

- Residents are welcomed and connected to the community
- Community groups and agencies know each other and are well informed about what each other does, leading to increased potential for collaborative work.

Objectives	Actions
Support initiatives that facilitate social connection between residents	<ul> <li>Create opportunities for increased cross-cultural connection</li> <li>Support existing and developing social inclusion initiatives</li> <li>Facilitate increased connection across neighbourhoods</li> <li>Support existing and developing residents groups</li> <li>Identify and facilitate opportunities for intergenerational connection.</li> </ul>
2. Support initiatives that address barriers to inclusion	<ul> <li>Facilitate opportunities to increase digital inclusion</li> <li>Support the facilitation of literacy development provision for local adults</li> <li>Support the facilitation of English Language skills projects</li> <li>Facilitate and support equitable access to Sport and Recreation.</li> </ul>
3. Encourage and support initiatives that provide a means for people to be involved in communities of interest	<ul> <li>Encourage and support initiatives that foster skill sharing</li> <li>Encourage and support Volunteering</li> <li>Continue to support Time Banking</li> <li>Encourage and support the establishment of new community groups.</li> </ul>
<ol> <li>Facilitate networking opportunities for local agencies and community organisations and other community stakeholders.</li> </ol>	<ul> <li>Facilitate Community Networking Fora across the District</li> <li>Host an Annual Thank You Mayoral Morning Tea for local community stakeholders.</li> </ul>
5. Support initiatives that increase accessibility to our spaces, places and services	<ul> <li>Support the work of the Waimakariri Access Group</li> <li>Act as a conduit to ensure that accessibility is included in Council planning and communications</li> <li>Encourage increased use of local public transport provision</li> <li>Support promotion and access to subsidised Driver Education for local migrants and residents with limited financial resources</li> <li>Encourage and support initiatives that increase ease of access to local health and social services and supports.</li> </ul>

## **GOAL 3: CULTIVATE AN INFORMED COMMUNITY**

**Result:** People and organisations are informed about opportunities, services and issues that affect them.

Objectives	Actions
Promote community initiatives     and raise awareness of community     issues and opportunities via     electronic, printed and social media	Facilitate the development and provision of appropriate and easily accessible means for local residents to access information about the issues and opportunities that affect them, through paper-based and online sources
	<ul> <li>Ensure that Community Team on-line and Social Media pages are kept up to date with relevant, current appropriate information</li> </ul>
	<ul> <li>Ensure that information resources, databases and distribution lists are kept up to date</li> </ul>
	Respond to 'off the street' requests for information
	• Edit and ensure appropriate distribution of Chatter, monthly 'Community Groups News' information newsletter.
2. Act as a conduit for relevant and up to date information between Community and Council	<ul> <li>Ensure that relevant community issues and initiatives are relayed to elected members via the Community and Recreation Committee</li> </ul>
	<ul> <li>Produce a 'Year in Review' Community Team Annual Report Card</li> </ul>
	<ul> <li>Report six monthly on progress against the Age-friendly Waimakariri Plan</li> </ul>
	<ul> <li>Facilitate annual reporting against the Waimakariri Accessibility Strategy</li> </ul>
	<ul> <li>Report on Psychosocial Social Recovery aspects of the COVID – 19 Recovery Strategy, in line with agreed timeframes</li> </ul>
	<ul> <li>Input into reviews of Council-branded community information resources.</li> </ul>
3. Facilitate and promote the provision of local community information workshops, forums, and seminars	<ul> <li>Facilitate community information workshops and seminars around priority issue in Community Safety, Community Development and Youth Development</li> </ul>
	<ul> <li>Support the local provision of professional development/ capability - building workshops forums and workshops for those working or volunteering in the district (eg funding, governance, etc)</li> </ul>
	<ul> <li>Promote other workshops that may be of interest to the community.</li> </ul>

#### **GOAL 3: CULTIVATE AN INFORMED COMMUNITY**

**Result:** People and organisations are informed about opportunities, services and issues that affect them.

Objectives	Actions
4. Acquire relevant evidence to inform	Work with Council's Policy and Strategy Team to:
community priorities	- Determine and access relevant data
	<ul> <li>Ensure that Council-led surveys include questions that will inform Community Development, Youth Development and Community Safety priorities</li> </ul>
	<ul> <li>Seek guidance in the development of Community Team surveys</li> </ul>
	<ul> <li>Access and present relevant data from a variety of sources to inform Community-led action related to safety, wellbeing, inclusion and empowerment</li> </ul>
	<ul> <li>Apply local qualitative and anecdotal evidence to planning for community-led initiatives</li> </ul>
	Identify and apply appropriate, creative approaches to capture broad community spectrum perspective on key issues affecting local residents.



#### **GOAL 4: EMPOWER THE COMMUNITY TO IDENTIFY AND ACHIEVE ITS ASPIRATIONS**

#### **Results:**

- There are wide ranging opportunities for people to contribute to the decision making of local, regional and national organisations that affects our District
- The community is empowered to work together to achieve its aspirations

#### **Objectives** Actions 1. Engage community stakeholders Maintain International Safe Community Accreditation in planning for community Facilitate Community-led action on key evidence-based development, youth development priorities as identified via community fora; and Waimakariri and community safety District Council Community Surveys, Canterbury Wellbeing survey and other relevant local, regional and national data. 2. Facilitate and/or support community-Facilitate collaborative, community-led action to address key led working parties to address priorities in Community Development, Community Safety and priority areas related to safe, Youth Development as identified by local and national evidence. inclusive, empowered communities 3. Support community groups and Support existing community groups and organisations with networks to increase their capacity the acquisition of funding and capability Support local community groups and organisations to have strong governance Facilitate, promote and support participation in professional development and capability building programmes for local community groups and organisations. 4. Encourage and support community Identify opportunities and encourage community input into input into local, regional and local, regional and national consultations about issues that national consultations affect them · Support residents and community groups to make submissions to Council and wider consultations. 5. Identify and facilitate opportunities Facilitate the provision of opportunities to support and to empower local residents to empower people to access sustainable employment achieve their potential and/or Facilitate the provision of opportunities to support and aspirations empower people out of poverty, harm or neglect.



Empowering local young people for a positive future

	APPENDIX 1: WAIMAKARIRI COMMUNITY – LED NETWORKS						
	OBJECTIVE/S	MEMBERSHIP/ REPRESENTATION/ PARTNERS	MEETINGS	CONTACT	ROLE		
Violence Free North Canterbury	"To work towards eradicating relational violence in the North Canterbury region To influence positive social change within the community about family violence issues; and to empower the community to send the message that family violence is unacceptable."	Oranga Tamariki, Police, Work and Income, Community Probation Services, AVIVA, Barnardos, Community Wellbeing North Canterbury Trust, Oxford Community Trust, Presbyterian Support Services, Victim Support, Social Services Waimakariri, Battered Women's Trust, Te Whare Hauora (previously Otautahi Women's Refuge), Stopping Violence Services, START Sexual Abuse Services, local lawyers, Waimakariri District Council, Hurunui	9.30–11am On the second Tuesday of each month at Ministry of Social Development in Rangiora.	Natalie Paterson WDC Community Team Safe Community Facilitator 0800 965 468, 021 432 028 natalie.paterson@wmk.govt.nz	<ul> <li>To provide a forum for those working in family violence related roles to keep each other informed and provide support for each other</li> <li>To be a forum for family violence issues to be discussed, with shared solutions and approaches being supported and encouraged</li> <li>To raise public awareness and understanding of family violence issues, and to seek support within the community</li> <li>To foster local professional development opportunities</li> <li>To advocate on behalf of the community and agencies on family violence issues.</li> </ul>		
Social Services Waimakariri	"To work together to support the purposes of Social Services Waimakariri, enhance social service delivery so that people can be connected to their community and freely access the services they need for their wellbeing."	Chartered membership of representatives from 32 signatory agencies and groups in the local and regional social service sector.	Bi-monthly Fora at various locations across the District.	Nicki Carter Social Services Waimakariri Facilitator 022 317 7660 facilitator@sswaimak.nz	<ul> <li>Identify, prioritise and respond to emerging social issues</li> <li>Provide a strategic focus on community outcomes and building capacity</li> <li>Lead collaboration, advocacy, innovation and project activity among social and health service providers in Waimakariri district</li> <li>Encourage shared decision making across the whole community</li> <li>Act as an information conduit between the community and Council, providing information and solutions to social service needs and gaps in the District</li> <li>Respond and be responsible to the Waimakariri residents and the community</li> <li>Be well connected with the community, social service providers, Ngai Tuahuriri, local and central government</li> </ul>		

	APPENDIX 1: WAIMAKARIRI COMMUNITY – LED NETWORKS					
	OBJECTIVE/S	MEMBERSHIP/ REPRESENTATION/ PARTNERS	MEETINGS	CONTACT	ROLE	
Waimakariri Migrants and Newcomers Group	All cultures are respected and everyone has a sense of belonging People see themselves reflected and represented in the community and are not invisible To leave it better than we found it	Citizens Advice Bureau, Person to Person Help Trust, Office of Ethnic Communities, Hellers Ltd, Newcomers Network, Oxford Community Trust, ESOL Teachers, ENC, Social Services, Department of Internal Affairs, Immigration NZ, Matt Doocey MP, Methodist Church, Hope Community Trust, Rangiora High School, Work and Income, Waimakariri District Council, Zumba Teacher.	7pm on the second Wednesday of each month in the Waimakariri District Council Committee Rooms	Carolyn Boswell WDC Community Team Community Development Facilitator 0800 965 468, 027 293 3407 carolyn.boswell@wmk.govt.nz	<ul> <li>To ensure that:</li> <li>Migrants and support agencies are engaged and lead or assist with initiatives</li> <li>Migrants are empowered to lead and achieve their aspirations</li> <li>Migrants and Newcomers are connected within their communities</li> <li>People are informed about issues and opportunities that affect Migrants; and have a better understanding of other cultures.</li> </ul>	
Waimakariri Access Group	" a voluntary organisation that works collaboratively with the District Council on how to improve access and facilities for all people, including those with impairments, in the community"	Barrier Free NZ, CCS Disability Action, People First, Blind Low Vision NZ, Waimakariri District Council Policy, Roading, Community and Building Unit staff, Waimakariri District Council Elected Members, Disability Advocates	11am on the second Tuesday of each month in the Waimakariri District Council Committee Rooms	Phil Humphries (Acting Chair) Access Group waimakaccess@wmk.govt.nz  Acting Chair until the October 2021 AGM (The current chair is on leave at the moment)	<ul> <li>Identify factors in the social and physical environments in the District which restrict people from carrying out normal activities</li> <li>A point of contact for people with concerns about mobility and/or access in public places in the District</li> <li>Increase public awareness of the difficulties people with physical disabilities experience in undertaking normal/community activities</li> <li>Develop sound and harmonious relationships with community leaders and local government in the District in order to improve the quality of life for all people</li> <li>Support and provide training initiatives to increase awareness and knowledge of impairments</li> <li>Work towards removing attitudinal barriers in the community</li> <li>Support the Waimakariri District Council with the implementation of their Disability Strategy.</li> </ul>	

	APPENDIX 1: WAIMAKARIRI COMMUNITY – LED NETWORKS						
	OBJECTIVE/S	MEMBERSHIP/ REPRESENTATION/ PARTNERS	MEETINGS	CONTACT	ROLE		
Children's Team Panel	Children's Teams bring together practitioners and professionals from iwi, health, justice, education and social services to create a single plan to help and support children who are at risk of abuse or neglect.	CDHB – Mental Health, Ministry of Education, NZ Police, Oranga Tamariki, St John of God Waipuna Trust, CDHB, Presbyterian Support, Corrections	9am-12pm on the second Tuesday of each month at Ministry of Social Development in Rangiora	Penny Taylor Presbyterian Support Upper South Island Manager 03 313 8588, 027 616 4987 pennyt@psusi.org.nz	Children's needs are multi-faceted. The team approach recognises that no single agency alone can protect children. The approach is to provide joined-up support around our at-risk children and their whānau. There's a focus on agencies working together and sharing information to reduce duplication and improve outcomes for children.		
Waimakariri Suicide Prevention Steering Group	To encourage and facilitate community wellbeing and empowerment to reduce the incidence of suicide in the Waimakariri District.	CDHB, Suicide Prevention Coordinator Waimakariri District Council, Depression Support Network, Grey Power, Police, Victim Support, He Waka Tapu, Ngai Tahu Farms, Counselling Services, Oxford Community Trust, Hope Community Trust, Community Wellbeing North Canterbury Trust, Neighbourhood Support, Primary School Principals, High School Counsellors, North Canterbury Sports Trust, Waimakariri Access and Health Advisory Groups, School Based Mental Health Teams, Barnardos, Waitaha Health, Primary Health Care, Presbyterian Support, community members.	10.30am on the second Wednesday of each month in the Waimakariri District Council Committee Rooms	Nicola Trolove WDC Community Team Safe Community Facilitator 0800 965 468, 021 241 8793 nicola.trolove@wmk.govt.nz	<ul> <li>Strategies apply proven methods and a broad 'Spectrum of Prevention' approach to addressing suicide, including:</li> <li>General awareness-raising around risk factors and indicators of risk</li> <li>Wellbeing education</li> <li>Community and service provider education seminars (AEIOU, QPR, etc.)</li> <li>The development of resources offering advice about how to support and get support for at-risk people, using the ABCD framework</li> <li>Initiatives that reduce the means or prompt intervention. E.g. in relation to firearms and paracetamol prescription.</li> </ul>		

	APPENDIX 1: WAIMAKARIRI COMMUNITY – LED NETWORKS					
	OBJECTIVE/S	MEMBERSHIP/ REPRESENTATION/ PARTNERS	MEETINGS	CONTACT	ROLE	
North Canterbury Road Safety Committee	"A safe road system increasingly free of death and serious injury."	Waimakariri District Council Elected members, NZ Police, Automobile Associate of NZ, Various Council Roading and Engineering staff, Waimakariri Youth Council, Road Transport Agency NZ, Waka Kotahi NZ Transport Agency, Hurunui District Council	10am on the second Wednesday of each month at Waimakariri District Council Committee Rooms	Kath Graham Waimakariri District Council Road Safety Coordinator 0800 965 468, 022 068 1615 kathy.graham@wmk.govt.nz	<ul> <li>To collaboratively plan, deliver and evaluation road safety initiatives in line with four key principles that underline the Safe System approach:</li> <li>People make mistakes - We need to recognise that people make mistakes and some crashes are inevitable.</li> <li>People are vulnerable - Our bodies have a limited ability to withstand crash forces without being seriously injured or killed.</li> <li>We need to share responsibility - Those who design the road system and those who use the roads must all share responsibility for creating a road system where crash forces don't result in death or serious injury.</li> <li>We need to strengthen all parts of the system - We need to improve the safety of all parts of the system - roads and roadsides, speeds, vehicles, and road use - so that if one part fails, other parts will still protect the people involved.</li> </ul>	
North Canterbury Youth Services Network	" a body of 'like- minded people' committed to working alongside young people to help them develop and reach their full potential."	North Canterbury Community College, Community Wellbeing North Canterbury Trust, Oxford Community Trust, Church Youth Leaders, 24/7 Youth Workers, Corrections, Police, Oranga Tamariki, R13 Trust.	Meet quarterly, venue, etc. to be confirmed	Emily Belton Waimakariri District Council Youth Development Facilitator 0800 965 468, 027 223 0896 emily.belton@wmk.govt.nz	<ul> <li>Meet for Coffee and networking – Round table - opportunity to share work practice, frustrations, and successes.</li> <li>Sharing issues which are raised within other youth related groups you are engaged with to create a greater picture for our youth in North Canterbury.</li> <li>Discussion on issues, outcomes and actions – where to from here?</li> <li>Training or development opportunities</li> <li>Shared Kai and a chance to chat.</li> </ul>	

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	OBJECTIVE/S	MEMBERSHIP/ REPRESENTATION/ PARTNERS	MEETINGS	CONTACT	ROLE	
Waimakariri Alcohol Related Harm Reference Group	Committed to promoting Safe and Responsible use of alcohol in our communities.	Police, Road Safety, Health Promotion Association (HPA), Oxford Community Trust, Waitaha Health, Community Wellbeing North Canterbury Trust, Waimakariri District Council Environmental Services Unit and Community staff.	Six-monthly.	Natalie Paterson WDC Community Team Safe Community Facilitator 0800 965 468, 021 432 028 natalie.paterson@wmk.govt.nz	The group meet six-monthly to review any relevant information and available data. Should any areas of concern be identified, they would then investigate options for addressing those; including undertaking local projects where appropriate.	
Waimakariri Health Advisory Group	<ul> <li>Provide advice to the Council on health issues</li> <li>Be a forum for health issues to be discussed, with shared solutions and approaches being supported and encouraged</li> </ul>	CDHB, Waitaha Health, Pegasus Health, Community Midwifery, Public Health Nurse, Presbyterian Support, local GP, Motus Physiotherapy, accessibility advocate, Supporting Families with Mental Illness Maori Health Service representative.	Bi-monthly at 6pm on the first Tuesday of the month. February to December, Rangiora Hospital meeting room.	Cathie Sinclair Independent Chairperson WDC Administrative Support Tessa Sturley Community Team Manager 0800 965 468 tessa.sturley@wmk.govt.nz	Waimakariri Health Advisory Group is representative of the community groups, health providers, health consumers, and other relevant stakeholders in the local health and wellbeing sector. It has been established to act as a forum to:  • Act as an information conduit for emerging health and wellbeing issues. E.g., through Council, Community Boards, Social Services Waimakariri, PHOs, CDHB. E.g. by utilising the Waimakariri District Council Annual and Long Term Planning processes to advocate for community health and wellbeing issues and needs, as appropriate.  • Advocate for health needs in the Waimakariri District  • Provide community feedback for consideration in Health Promotion plans  • Utilise the Waimakariri District Council Annual and Long Term Planning processes to advocate for community health and wellbeing issues and needs, as appropriate.	
OTHER NETWORKS (Contact Waimakariri District Council Community Team staff)	<ul> <li>Social Inclusion Initiatives Group</li> <li>Volunteer Working Party</li> <li>TimeBank Waimakariri Steering Group</li> <li>Monthly Community Networking fora</li> <li>Age Friendly Steering and Advisory Groups</li> <li>(contact Madeleine Burdon in the WDC Community Team: madeleine.burdon@wmk.govt.nz Phone 03 3118900</li> </ul>					

