Community and Recreation Committee

Agenda

Tuesday 24 July 2018

1.00pm

Waimakariri District Council Chambers
215 High Street
Rangiora

Members:
Councillor Al Blackie (Chairperson)
Councillor Kirstyn Barnett
Councillor Robbie Brine
Councillor Wendy Doody
Councillor Dan Gordon
Mayor David Ayers (ex officio)
The Chairman and Members
WAIMAKARIRI DISTRICT COUNCIL

A meeting of the COMMUNITY AND RECREATION COMMITTEE will be held in the WAIMAKARIRI DISTRICT COUNCIL CHAMBERS, 215 HIGH STREET, RANGIORA on TUESDAY 24 JULY 2018 at 1.00PM.

Adrienne Smith
COMMITTEE ADVISOR

Recommendations in reports are not to be construed as Council policy until adopted by the Council

BUSINESS

1 APOLOGIES

2 CONFLICTS OF INTEREST

Conflicts of interest (if any) to be reported for minuting.

3 CONFIRMATION OF MINUTES

3.1 Minutes of a meeting of the Community and Recreation Committee held on Tuesday 22 May 2018

RECOMMENDATION

THAT the Community and Recreation committee:

(a) Confirms the circulated minutes of a meeting of the Community and Recreation Committee, held on Tuesday 22 May 2018, as a true and accurate record.

4 MATTERS ARISING

5 DEPUTATIONS

5.1 Simon Kong, Community Facilities Coordinator

Mr Kong will speak on the Community Facilities online booking system.
6 REPORTS

6.1 Community Team Update – Tessa Sturley (Community Team Manager)  14 – 35

RECOMMENDATION

THAT the Community and Recreation Committee:

(a) Receives report No. 180705074843

(b) Notes that we have been granted $11,997 from the Office of Seniors for to support the development of an Age Friendly Community plan for our District.

(c) Notes the receipt of $25,000 in funding from Department of Internal Affairs on behalf of the Community House Steering Group. This will be used for a feasibility study.

(d) Notes that Youth Council extend their appreciation for Council’s approval of an annual $4,000 Youth Development Grant.

6.2 Aquatic Facilities Update – Matthew Greenwood (Aquatic Facilities Manager)  36 - 39

RECOMMENDATION

THAT the Community and Recreation Committee:

(a) Receives report No. 180704074390

(b) Notes Aquatic Facilities achievement against key performance indicators including Water Quality and Facility Attendance.

(c) Notes that the September report will include a full year-end financial report.
6.3 **Library Update – Philippa Ashbey (District Libraries Manager)**

*RECOMMENDATION*

**THAT** the Community and Recreation Committee:

(a) **Receives** report No. 180706075217

(b) **Notes** the customer service improvements, customer feedback, and activities offered by the Waimakariri Libraries in May and June 2018.

(c) **Notes** the benefits of reading for pleasure and the initiatives of the Waimakariri Libraries towards the development of a culture of reading in our community.

(d) **Notes** the position of the Library and Information Association of New Zealand on the Local Government (Community Well-being) Amendment Bill and reintroduction of the well-beings to the local government legislation.

(e) **Approves** the re-allocation of $55,000 from the previously approved 2018/2019 Library Resources ‘Capital’ budget to the Library eResources ‘Operations’ budget.

(f) **Circulates** the report to the Boards for their information.

7 **PORTFOLIO UPDATES**

7.1 **Greenspace (Parks Reserves and Sports Grounds) – Councillor Robbie Brine**

7.2 **Community Facilities (including Aquatic Centres, Halls, Libraries and Museums) – Councillor Wendy Doody**

7.3 **Community Development and Wellbeing – Councillor Kirstyn Barnett and Councillor Wendy Doody**

8 **QUESTIONS**

9 **URGENT GENERAL BUSINESS**

**BRIEFING**

*At the conclusion of the meeting, there will be a briefing to provide an Airfield update.*
WAIMAKARIRI DISTRICT COUNCIL

MINUTES OF A MEETING OF THE COMMUNITY AND RECREATION COMMITTEE
HELD IN THE WAIMAKARIRI DISTRICT COUNCIL CHAMBERS, 215 HIGH STREET, RANGIORA ON TUESDAY 22 MAY 2018 AT 1.00PM.

PRESENT

Councillor A Blackie (Chairperson), Mayor D Ayers, Councillors K Barnett, W Doody and D Gordon.

IN ATTENDANCE

Councillors K Felstead, N Atkinson, J Meyer and P Williams
Messrs C Sargison (Manager Community and Recreation), C Brown (Community Green Space Manager), M Greenwood (Aquatic Facilities Manager), Mrs T Sturley (Community Team Manager), Mrs W Howe (Safe Community Project Facilitator), Mrs P Ashbey (District Libraries Manager) and Mrs E Stubbs (Minute Secretary).

1 APOLOGIES

Moved D Ayers seconded W Doody

An apology was received and sustained from Councillor R Brine. CARRIED

2 CONFLICTS OF INTEREST

Nil.

3 CONFIRMATION OF MINUTES

3.1 Minutes of a meeting of the Community and Recreation Committee held on Tuesday 27 March 2018

Moved K Barnett seconded D Gordon

THAT the Community and Recreation committee:

(a) Confirms the circulated minutes of a meeting of the Community and Recreation Committee, held on Tuesday 27 March 2018, as a true and accurate record. CARRIED

4 MATTERS ARISING

Nil.

5 DEPUTATIONS

5.1 Andrew Arps, Environment Canterbury

Mr Arps spoke to a PowerPoint presentation on the proposed Silverstream/Kaiapoi/Waimakariri loop track. The concept was to establish a track from Silverstream to Kaiapoi and back via the Waimakariri Regional Park as a complete recreational loop for the community.

As background Mr Arps explained there were issues with in-stream health especially related to high nitrate levels in the northern part of Silverstream. The Waimakariri Zone Committee looked at large projects around the district.
The loop track had been looked at as a recreational idea for a number of years. Mr Arps showed an old map of the District noting some of the changes to the Silverstream and Kaiapoi river including the Eyre River Diversion for flood protection.

Mr Arps advised that a large part of the track already existed. They were looking a progressing a graphic plan that clearly explained the history, issues and opportunities. There were some key links to establish with property owners including linking two parts of Silverstream through the salmon hatchery.

ENC was also involved. Their proposed cycleway from Christchurch to Waipara could link with the loop track. The track was not to be in isolation and would connect to other urban and rural tracks including from Christchurch. A Arps noted in relation to the Kaiapoi River, there were plans in place for development and addressing urban issues including planting projects.

Mr Arps highlighted the south branch could be a reference point. The great work in the Groynes area demonstrated from an ecological point of view what could be achieved. Key points included, an agreed compelling vision, sustainable ecosystem, environmental, recreational and economic outcomes, opportunity to bridge all rural/semirural/urban groups and link to other recreational amenities.

Councillor Blackie asked referred to linkages required and necessity for easements. Mr Arps explained they needed to be respectful of property owners. They had not been spoken to yet.

Councillor Blackie asked where funding would come from. Mr Arps said there was not a finalised plan. There was potential for funding from the Waimakariri scheme that could be utilised. Creation of wetlands would help with some of the nitrate issues.

6 REPORTS

6.1 Community Team Update – Tessa Sturley (Community Team Manager)

Mrs Sturley advised that the purpose of the report was to provide an update on activity carried out by the community team. She would speak to a PowerPoint regarding social enterprise and would take the rest of the report as read.

Mrs Sturley noted the issues with mental health, addiction and poverty-related issues and that the ‘greater good’ needed to be resourced by more innovative means. She introduced Social Enterprise as a multi-benefit means to support and empower people.

Mrs Sturley ran through an overview of how social enterprise worked. The first stage was when people came into the crisis system and were provided social support. The wrap-around response stage was moving people from need to hope with skills and connections, for example community gardens. The third phase was early intervention or recovery including skill development and work experience which could be achieved through social enterprise such as a business. These provided opportunities to those such as at risk young people and ethnic migrants. The final phase was giving back to the community. Social enterprise helped provide connections upskilling and empowerment but also made money to fund necessary support. There was an increasing preference by consumers for goods and services provided by socially responsible organisations. People go through the social enterprise system moving from dependency to empowerment.

Mrs Sturley noted that social enterprise needed to be viable businesses. The new drive in social enterprise has happened over a number of years and there
were now strong networks developed across New Zealand and regionally. Mrs Sturley provided a food company example of social enterprise showing various examples of good and services as income sources and the opportunities that provided to people including employment, social interaction, food and skills.

Mrs Sturley advised that C Sargison was leading a review of Council’s procurement policies and was looking at social procurement. There was currently a lot of discussion around New Zealand on the practice.

Mrs Sturley showed a YouTube clip ‘fill their lunchbox’ from a director of a social enterprise in New Zealand providing lunches for kids.

D Ayers asked if Rivertown Café in Kaiapoi was an example of social enterprise and Mrs Sturley replied yes. D Ayers asked if there had been discussions with ENC and Mrs Sturley replied there had been. It was important to point out there were already examples such as Hope Café. There was more discussion than there used to be and more recognised support such as from the Rata Foundation.

D Gordon referred to item 4.4 of the report regarding facilitating an Age-friendly district and asked if that included working with the roading department with issues such as footpath cut downs. Mrs Sturley commented that it aligned with the Accessibility Strategy implementation plan. An age friendly community was a holistic plan.

N Atkinson asked if there had been a stock take of social enterprise across the district and was it known how many businesses were out there? Mrs Sturley replied that while they were aware of business a stock take was something they needed to do.

W Doody asked about the Community College catering and cooking facilities. Mrs Sturley noted they had been used in the past however there were some challenges.

Moved D Gordon seconded K Barnett

THAT the Community and Recreation Committee:

(a) Receives report No. 180510051654

(b) Notes that staff have submitted an application to the Office of Seniors for $11,997 in funding to support the development of an Age Friendly Community plan for our District.

CARRIED

D Gordon liked the reference to social enterprise. He believed it was very important to have an age friendly strategy that looked at basic transport, footpaths and accessibility to prevent barriers and improve connectivity. He fully supported the application for funding.

D Ayers commented that age friendly was not just about disability but also involvement in the community. Older people were a huge resource for the community and most organisations relied on people from that age group. D Ayers raised an experience of a café in Hanoi run by street kids. He offered a helpful resource who ran social enterprise organisations overseas as someone to speak to.

N Atkinson referred to his question about a stocktake. He advised that he had received no funding for his own trust for the last 10 years. It was important to identify older people transitioning from the workforce to retirement. They had great skills that could be utilised and give back to the community.
6.2 **Violence Free North Canterbury Update – Tessa Sturley (Community Team Manager)**

W Howe spoke to a PowerPoint presentation. She noted the change in name and branding to reflect a more positive visionary future. Groups involved included Wellbeing North Canterbury, AVIVA, Oxford Community Trust, Police, Work and Income and a number of others.

W Howe showed infographics reflecting family violence statistics in New Zealand. Some of the statistics included:

- 23 adults and 9 children killed by family violence annually.
- 120,000 investigations of family violence by police.
- 1 in 10 experience elder abuse.
- An estimated 75-80% of all family violence occurrences not reported.
- New Zealand had the highest reported rate in the developed world.
- Half of deaths occurred at the time of separation.
- In North Canterbury between 2008 and 2017 there had been a doubling in the number of reported incidences. This was on a population growth of 26%.

W Howe hoped that statistics were more in line with an increase in reporting, however it was difficult to get that break down. From the statistics chances were that staff, or people you know, are experiencing family violence. Family violence was about power and control.

W Howe provided an overview of successful initiatives 2016/18 including running programs in schools for students and staff. There was an increasing acceptance to sessions in the Hurunui and they would continue to work on increasing numbers. Pornography, consent and healthy relationship events were run in Oxford and Rangiora. White ribbon campaigns were well supported. W Howe commented it was difficult after any event to evaluate if it had made a difference to the culture around family violence but hopefully it would start to open up conversations. AVIVA reported an increase in self referrals following events and following the appearance of guest speaker Lesley Elliot, four students had made disclosures.

Billboards had been installed around the districts with four different designs and Kaikoura family violence network wished to copy those for their district.

W Howe advised there were three objective areas.

1. Raising community awareness of the issue and need for change - a one-off Ministry of Social Development grant of $20,000 had been received to help raise community awareness of the issue and need for change. Also included was raising awareness of elder abuse as a key issue to address.
2. Providing community education opportunities – four breakfast education events were planned with a broad target audience of anyone who worked with people. As an incentive the breakfast would be free.
3. Increasing professional capability – there had been 110 attendees to event in Rangiora presenting the findings of family violence report. in July there was an event planned with Ken McMaster, an international speaker on the issues.

W Howe outlined future opportunities which included working alongside businesses to create a culture that was more open about family violence and provided greater support to staff. Providing this support was beneficial to the workplace.

D Ayers asked about correlations nationally and W Howe advised that family violence was about power and control, it was not directly linked to issues such as poverty but those issues could exacerbate.
W Doody referred to elder abuse and asked if they were planning to go to rest homes and speak to staff as they could often pick up on financial abuse. W Howe commented they would not be visiting rest homes, this was the first inclusion of elder abuse in the plan and the first step was to raise general community awareness.

N Atkinson noted the increase in reporting was not related to population increase and asked was there a relation to extra people working in that space in the community. W Howe commented it was difficult to get data around it and it related to how police recorded events. She liked to think it was more people reporting incidents.

A Blackie referred to the psychological scars of an event such as an earthquake affecting people for about seven years and asked if W Howe thought the graph may level out, or had other issues overtaken the effect of the earthquakes? W Howe did not have expectations around that.

W Doody asked if the team would be talking to Federated Farmers around issues with families moving into the area. W Howe commented that had not signalled them out as a particular avenue. They worked alongside agencies in the Hurunui and there was potential to expand further into the rural area. The current projects of the team were already maximising resources. There were lots of potential areas to follow.

Moved W Doody seconded D Gordon

THAT the Community and Recreation Committee:

(a) Receives report No. 180511051678.

(b) Notes that staff, supported by representatives from Violence Free North Canterbury, will give a presentation on the local and national family violence situation and key priorities for the group in the coming financial year.

CARRIED

D Gordon commented it was a timely report as there were concerning rates of family violence in the district. All initiatives that were underway and the police response were critically needed. Family violence was not okay and any strategies to reduce were very important. He noted the possibility of mobile police stations. He thanked W Howe for reporting fully on an issue sadly occurring in the community.

Mayor Ayers commented that it was difficult to count on reporting and it did require expensive research. It may well be that higher reporting was a measure of success within a community, or it may mean greater incidence. As it was about power and control international studies would be informing work in New Zealand and so should be referred to even though outside New Zealand.

6.3 Aquatic Facilities Update – Matthew Greenwood (Aquatic Facilities Manager)

M Greenwood spoke briefly to the report. He highlighted that attendance figures needed seasonal adjustments due to few programmes run over the Christmas period. There was an improvement in the financial figures from the previous report. M Greenwood also highlighted the SwimDesk software that was implemented to improve WaiSwim customer experience following feedback regarding lack of engagement. The software was also timesaving for staff with less data entry and paper entries required. C Sargison reiterated the importance of the software as the biggest customer service improvement
in managing the pool network. It would streamline processes and greatly improve efficiencies. The print report would be launched today. It was for the WaiSwim programme, not the schools programme.

Moved W Doody seconded K Barnett

THAT the Community and Recreation Committee:

(a) Receives report No. 180510051609.

(b) Notes Aquatic Facilities achievement against key performance indicators including Water Quality, Facility Attendance and Financial results.

CARRIED

W Doody congratulated staff she was impressed with the budget and new software.

K Barnett said it was a good report and noted a muddy path to Dudley pool was to be fixed.

6.4 Library Update – Philippa Ashbey (District Libraries Manager)

P Ashbey spoke to the report to update activities in the library. She highlighted the professional development of a staff member. The temporary storage unit had been set up to alleviate pressure on shelving while having the items still at hand. The Spark Jump – stepping up programme was a free computer literacy programme and offered a free wifi modem to families in need. The benefits could be life-changing. P Ashbey noted that also included in the report was results of an Official Information Act request for data on library services.

P Ashbey spoke to a PowerPoint presentation showing a snapshot of library services. Statistics included

- 485,000 visitors to the library
- 2500 new members this year
- 537,000 items checked out

P Ashbey noted that Oxford issues had increased again since the opening of the new facility. All other measure were well up with good library use in various forms.

The ‘Murder in the Library’ event was well attended with entrants in the Ngaio Marsh awards involved in a panel discussion.

In initiatives to improve inclusiveness a group of librarians took lessons in New Zealand sign language to help provide a friendly welcome. P Ashbey showed a YouTube clip of staff showing their new skills. The video would also be displayed in the library so those arriving would receive the greeting. It had been timed relative to sign language week. J Palmer commented that the initiative was to be applauded, it helped connect more effectively with the profoundly deaf and he had been delighted to see it.

Moved D Gordon seconded D Ayers

THAT the Community and Recreation Committee:

(a) Receives report No. 180511051846

(b) Notes the professional activities of library staff development and the movement of a small portion of the collection to temporary storage
(c) Notes the activities and events offered by the Waimakariri Libraries from February to April

(d) Notes the customer services improvements related to the Census 2018, reading promotions, services for older adults, the Spark Jump initiative which provides free Wi-Fi modems to families, a new programme of class visits, and a popular new holiday activity

(e) Notes the response to the Official Information Act request for data on library services

(f) Circulates the report to the Boards for their information. CARRIED

D Gordon commented that 80% of card holders using their card showed the value of the libraries. He read out the quote from Hilary Mercer regarding the benefits of libraries.

D Ayers commented that learning language was a big challenge for deaf children and the more open they could be to that part of the community the better. Referring back to W Howe’s report on family violence he noted the ‘Murder in the Library’ and that the majority of murders were family related – murders were not just a chalk mark.

W Doody noted the Valentine’s Day promotion and P Ashbey said they had been surprised at the uptake of a mystery book.

7 PORTFOLIO UPDATES

7.1 Greenspace (Parks Reserves and Sports Grounds) – Councillor Robbie Brine

C Sargison noted that LTP deliberations.

7.2 Community Facilities (including Aquatic Centres, Halls, Libraries and Museums) – Councillor Wendy Doody

W Doody advised she had attended a Red Cross afternoon tea for volunteers and was impressed with the number of dedicated volunteers with long service history – up to 40 years of Meals on Wheels. Meals on Wheels started in New Zealand first in North Canterbury in 1851.

Visited the Kaiapoi Skate Park mural and was impressed with the students. They had applied and received funding from Creative Communities for the project.

Tenders for the Ashley Gorge heritage pavilion would come through shortly.

7.3 Community Development and Wellbeing – Councillor Kirstyn Barnett and Councillor Wendy Doody

K Barnett attended the Youth Council meeting. They had a new Facebook page and new logo. A survey they designed would go out to young people in June. It had a focus on what youth would like to see in the district and on mental health.

K Barnett commented the visit to China had been very productive especially in regard to schools and cultural exchange with minority groups, as well as business discussions. She felt privileged to be part of the delegation.

8 QUESTIONS

Nil.
9 URGENT GENERAL BUSINESS

Nil.

10 MATTERS TO BE CONSIDERED WITH THE PUBLIC EXCLUDED

Section 48, Local Government Official Information and Meetings Act 1987

Moved A Blackie seconded K Barnett

THAT the public be excluded from the following parts of the proceedings of this meeting.

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution, are as follows:

<table>
<thead>
<tr>
<th>Item No</th>
<th>Minutes/Report of:</th>
<th>General subject of each matter to be considered</th>
<th>Reason for passing this resolution in relation to each matter</th>
<th>Ground(s) under section 48(1) for the passing of this resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.1</td>
<td>Minutes of the public excluded portion of the Community and Recreation committee meeting of 27 March 2018</td>
<td>Confirmation of Minutes</td>
<td>Good reason to withhold exists under Section 7</td>
<td>Section 48(1)(a)</td>
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This resolution is made in reliance on section 48(1)(a) of the Local Government Official Information and Meetings Act 1987, and the particular interest or interests protected by section 6 or section 7 of that Act which would be prejudiced by the holding of the whole or relevant part of the proceedings of the meeting in public are as follows:

<table>
<thead>
<tr>
<th>Item No</th>
<th>Reason for protection of interests</th>
<th>Ref NZS 9202:2003 Appendix A</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.1</td>
<td>Protection of privacy of natural persons</td>
<td>A2(a)</td>
</tr>
<tr>
<td></td>
<td>To carry out commercial activities without prejudice</td>
<td>A2(b)ii</td>
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</tbody>
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CLOSED MEETING at 2.32pm

Resolution to Resume in Open Meeting

Moved A Blackie seconded D Gordon

THAT open meeting resumes and the business discussed and the recommendation with the public excluded remains public excluded.

CARRIED

OPEN MEETING at 2.35pm
BRIEFING

At the conclusion of the meeting, a briefing was held to discuss Airfield developments.
1. SUMMARY

1.1 This report provides an update of activity carried out by the Community Team in May and June 2018, under the four goals of the Community Development Strategy 2015 - 2025.

Attachments:

i. Minutes of the Waimakariri Youth Council May meeting (Trim # 180612065288)

ii. Minutes of the Waimakariri Health Advisory Group (WHAG) June meeting (Trim # 180708074886)

2. RECOMMENDATION

THAT the Community and Recreation Committee:

(a) Receives report No. 180705074843

(b) Notes that we have been granted $11,997 from the Office of Seniors for to support the development of an Age Friendly Community plan for our District.

(c) Notes the receipt of $25,000 in funding from Department of Internal Affairs on behalf of the Community House Steering Group. This will be used for a feasibility study.

(d) Notes that Youth Council extend their appreciation for Council’s approval of an annual $4,000 Youth Development Grant.
3. **BACKGROUND**

3.1 This report covers activity against the priorities in the three areas for a safe, healthy, resilient district:

- Safe Communities
- Connected Communities
- Empowered Communities

3.2 Progress is aligned with the four Goals of the Waimakariri Community Development Strategy

4. **ISSUES AND OPTIONS**

4.1. **ENGAGING partners who can add value to community-led initiatives**

4.1.1. **ACC Visit – New Structure for Supporting Injury Prevention in Communities**

Following a recent restructure, ACC has replaced its community-based Injury Prevention Consultants with regional Injury Prevention Specialists, who will visit communities on a rotational basis.

We recently met with the Upper South Island and West Coast representative to discuss how this might be of value in terms of our work in Community Safety. The engagement was a useful opportunity to discuss challenges with the acquisition of quality injury data. Consequently, we have secured a good contact within ACC who will support us in getting the type of specific information that will help to inform injury priorities related to our pending reaccreditation as an International Safe Community.

4.1.2. **Progress toward Safe Community Reaccreditation**

With acknowledgement of the acceptance of our application to apply for reaccreditation as an International Safe Community, we have begun planning for our May 2019 date. We have engaged a policy analyst to prepare a comprehensive report that will quantitatively identify key priorities for our District, in terms of Community Safety and connectedness. This will be released and circulated prior to a community workshop, later in the year.

4.1.3. **WaiLife Suicide Prevention Steering Group – impact at national level**

David Cairns, CDHB Suicide Prevention Coordinator, is a key partner on the WaiLife Suicide Prevention Steering Group. He is currently working with the Ministry of Health on a District Health Board “Toolkit for suicide prevention.

The work of the WaiLife group has been an integral component of all this work and is now recognised at national level as a great example of how collaborations make a difference for communities. David reports that “… we achieve far more in Waimakariri because of this group than I do in any other rural area. The successes and lessons learned through this group are informing national policy!”

4.1.4. **Regional Engagement around Migrant Initiatives**

Staff recently met with Mayor David Ayers, Selwyn Mayor, Sam Broughton and Denise Kidd, Community Relations Manager from Selwyn District Council to discuss the Selwyn and Ashburton District
Councils’ work with Migrant Communities, in line with their Welcoming Communities initiative. Our visitors expressed interest in the wide range of initiatives that have been facilitated in the Waimakariri District in support of connecting and empowering local migrants.

Alongside this we supported Christchurch Resettlement Services’ representative in attending Citizens’ Advice Bureau’s staff meeting/training session yesterday. Denise, our Community Development Facilitator talked about various initiatives undertaken by the Waimakariri Migrant's Group. Our partners from Citizens’ Advice Bureau reminded Denise that they have collaboratively held five or six events in the last 2.5 years.

4.1.5. Engaging Stakeholders in Youth Development- Youth Development Strategy Review

Engagement to inform the review of the Waimakariri Youth Development Strategy is now complete. A comprehensive promotion and engagement plan was developed to ensure the capture of as broad a range of voices as possible.

Youth Council members have done a superb job with this engagement. As a result, the views of over 400 local young people were captured, alongside feedback from a range of youth sector representatives. This feedback will inform the objectives for the new strategy. Survey material is currently being collated and a formatting framework has been established around four key areas:

- Developing Young People
- Connection with Community
- Locations and Services
- Involvement and Action

4.2. CONNECTING: Providing opportunities for increased connection between people, groups and organisations

4.2.1. Migrants and Newcomers Group

Now coming into its third year of operation, the Migrants and Newcomers group has grown significantly in capability. In line with this, they are working toward a more independent and migrant-led structure and increasing ethnic migrant membership - both in number and in the spread of nationalities represented.

The group has adopted its updated Terms of Reference and is delighted to introduce its newly elected Chairperson, Bob Balanos and Deputy Chairperson, Edith Gaal.

Bob has been with the group since its inception, taking a lead in hosting cultural events and facilitating meaningful engagement between migrant workers and employers. In this capacity he arranged a number of visits from the Philippines Ambassador. These were essentially aimed at providing an opportunity for the challenges faced by our local migrant workers and employers to be heard, discussed and championed at Central Government level.
Edith, too, has been with the group since day one and took the initiative to establish an ‘International Women’s Group’: a coffee group where migrant women can connect with others, support one another and practice their English skills.

Our Community Development Facilitator will continue to support the group and to help facilitate the various migrant-led initiatives planned for the new financial year.

4.2.2. North Canterbury Youth Services Network

Our Youth Development Coordinator, has undertaken to breathe some new life into the North Canterbury Youth Services network, which has lapsed in recent times. He has created branding for the group’s meetings to make the invitations more engaging, with the aim of getting more members around the table. - Facilitation collaboration and intentional discussion across the youth services sector will be an important part of implementing a new Youth Strategy.

After feedback that regular meetings would be valuable to help better connect youth services we recently hosted the first quarterly gathering of the Network. 25 local Youth Service providers attended, with Dr Sue Bagshaw giving a workshop on ‘Overcoming Trauma’. The meeting also served as an opportunity to seek feedback from members, as part of the consultation around the Youth Development Strategy review.

4.2.3. Raising Awareness of Elder Abuse

One in 10 seniors will experience Elder Abuse. Last year two thirds of the 2,200 referrals to Age Concern involved elder abuse or neglect.

Violence Free North Canterbury recently undertook a local campaign to promote understanding of Elder Abuse, alongside World Elder Abuse Awareness Day. This involved displaying over one thousand information tags on street poles and trees in high pedestrian traffic areas across both the Waimakariri and Hurunui Districts. Volunteers from Oxford Community Trust and a local walking group supported the network in delivering this initiative.

Raising awareness of this issue is not only about empowering our older people to get help, but also about creating an understanding in the community that we can all play a part in ensuring that our older residents are connected and have support networks in place. This work aligns with our work in developing an ‘Age Friendly Community’ plan for the District.

4.2.4. Residents Groups

Our Community Development Advisor continues to support residents’ groups, and networks as follows:

- **Pegasus Town**: Pegasus residents attending the monthly morning tea at the well-utilised Pegasus Community Centre took some time out to decorate some of our new resident ‘Welcome Bags’. The grant for this round of welcome bags came from the Woodend-Sefton community Board in 2017. Pegasus Town are one of the biggest users of welcome bags which are targeted at newcomers to the District.
This ‘Colouring Bee’ proved to be a great connector. It was deemed to be a success and the group have agreed to continue to make this a regular part of the coffee group.

b) **Woodend Community Association**: The group have been working on an update to their website, which will go live next month. This is part of the group’s objective of raising its profile and increasing membership. Another aspect has been a letterbox drop of information about the group. Our Community Development Advisor has been supporting the group to develop resources for this.

c) **Cust Community Network** held its AGM recently. A current priority is the provision of a local recycling station. A site has been identified, adjacent to the Hotel and the group are working with an affected resident, seeking agreement to pilot this.

d) **Waikuku Beach**: We have supported the promotion of a recent Greenspace Team-led community planting day at the Taranaki Stream reserve.

### 4.2.5. Neighbourhood Connection

We are looking to partner with the Greenspace Team to deliver a number of neighbourhood park events over the summer period. Between us we have identified suitable parks and reserves at a variety of locations across the District.

The aim is to connect and inform residents in existing and developing communities. Such events will also provide the opportunity to seek feedback from residents regarding planned improvements to some of these spaces; particularly in new subdivisions.

### 4.2.6. Service Provider and Community Group Network Meetings

Over 20 agencies were represented at each of the Kaiapoi and Rangiora Community networking forums. Broad attendance includes representation from agencies, schools, churches, community groups clubs and Community Boards.

These networking meetings have operated for over 10 years, covering each of Rangiora, Kaiapoi and Oxford on a monthly rotation. Consistently good turnout shows the value of getting people around the room, in terms of their ability to

- Keep on top of new developments and opportunities, or emerging issues
- Make useful connections to enhance their work
- Identify opportunities to collaborate with others to make things happen.

### 4.2.7. Community House Steering Group

With funding secured, the Community House Steering Group recently met with Octa Project Group to begin to frame the development of a feasibility study to scope best options for a Community House model. Staff will update the Community and Recreation Committee early in the new year regarding progress.
4.2.8. Driver Mentoring Programme

A broad range of stakeholders attended a brainstorming meeting to progress plans for a comprehensive driver licencing programme. The programme centres on mentoring support and is aimed at empowering partners of migrant workers, those recovering from crisis and those at risk of social isolation.

We have identified a range of useful partnerships and opportunities; and look forward to developing a plan to progress this and secure sustainable funding.

4.2.9. Social Services Waimakariri

At the end of last year Social Services Waimakariri had elected to adopt a bimonthly, seminar-style format with presentations about a few key issues: Parenting, Mental Health, Transport, etc. However, this left a gap in terms of there no longer being a forum for local social service providers to share and discuss current and emerging priorities. It also meant the loss of a general opportunity for external agencies to present information that is relevant to the sector.

With our encouragement, the group is to reintroduce its general meetings on the alternate months to fill this gap. – The workshops will continue alongside these meetings

4.2.10. WaiYouth ‘All Night Party’ event

WaiYouth are in the planning stages of “All Night Party,” scheduled for the start of August. This involves taking an expected 200 young people around to different venues and activities; including bowling, indoor water sports, trampolining, a movie and a ‘Chill Zone’. The event will run from 8pm until 8am and should be a lot of fun for the young people of our District.

4.2.11. Waimakariri Health Advisory Group (WHAG)

Minutes from the June meeting of the Waimakariri Health Advisory Group are attached to this report.

A review of Terms of Reference and procedural documentation is being finalised. Alongside this, a health sector and consumer survey is being framed to inform priorities for the group, going forward.

4.3. INFORMING the Community about issues and opportunities that affect them

4.3.1. Migrant Stories ‘Film’ Premier

Over 50 people attended the launch of the ‘Migrant Stories’ video at Rangiora Town Hall. The video shares the stories of local migrants; including the highs and lows of settling into a new country. Its development was championed by the Waimakariri Migrants and Newcomers Group to help share migrants’ experiences across the district. The aim was to raise awareness of some the challenges that migrants experience and also the wealth of skills, knowledge and understanding they bring to our communities. As Ronel from the group says, “We are becoming such a diverse and wonderful mix of people from all over the world and we just wanted to share these stories.”
The new video will be shown at social events and at meetings, excerpts will be posted on Council’s website and across a number of Social Media pages.

4.3.2. Family Violence Training

Violence Free North Canterbury recently hosted a workshop with guest speaker Julie Sach from the Family Violence Death Review Committee.

Over one hundred professionals attended the presentation, which covered the statistics relating to Family Violence deaths; emphasising the significant gender imbalance and the vulnerability of children under five. The speaker covered a number of elements that have been standard practise for agencies, but which the findings of the Family Violence Death Review Committee report indicate need to change.

All participants indicated that they would be likely to discuss the issues with others in their work environment. Providing support to the growth in capability of the Family Violence workforce will contribute to improving these services to our local community.

A member of Family Violence North Canterbury emailed our Safe Community Facilitator after the event saying, “I’m proud of our network that we are contributing so much to our community that’s positive in regard to Family Violence.”

4.3.3. AEIOU Suicide Prevention

Over 30 local professionals and rural community representatives attended our recent AEIOU Suicide Prevention workshop in Oxford. Attendees included four local GPs, GP Practice Manager and Nurse Practitioner, hairdressers, Police, Oxford Area School, local churches, Oxford Community Trust and Rural Support Trust. A very engaged audience left feeling better able to support people who may present as being at risk of suicide. – “A really interactive workshop, with a lot of practical issues addressed there and then.”

Key learnings for attendees included

- The importance of risk for young people at a stage in life of emerging identity,
- Recognition of a spike in rates for young people around 25 years of age,
- The importance of not dismissing comments that indicate a loss of hope for the future

Alongside current promotion of the Farm Strong suicide prevention and wellbeing programme and CDHB’s community provider education like AEIOU, staff are working with some key rural providers to increase the reach of messages and resources directly to local farmers.

4.3.4. Suicide Prevention and Wellbeing education for Local Young People

The WaiLife Suicide Prevention Action Group delivered the AEIOU Introductory Suicide Prevention talk to 17 local sports coaches and Community College tutors. The presentation was well received by attendees, including management.
Alarmingly, almost two-thirds of attendees had been directly affected by suicide in their life. They wished to gain confidence in dealing with this issue and wanted to learn more about early signs of someone at risk, how to help and where to go for help. The coaches and tutors also sought information about self-harm, which they are seeing increasingly among younger age groups.

Evaluations showed that half of the attendees had gained increased confidence in identifying someone as a result of the talk. Sixty percent stated they were more confident they could help someone having had the training; and 65% said they were more confident to ask someone they thought was at risk if they were thinking about suicide.

4.3.5. Down the Back Paddock – Primary School Rural Safety Programme

‘Down the Back Paddock’ is a rural education programme aimed at increasing children and teachers’ awareness of the risks associated with a rural environment. The purpose is to better educate children and, through them, adults to help create a better safety culture on farms and lifestyle blocks in the future. The programme engages appropriate ‘experts’ in delivering messages on a variety of safety-related topics specific to rural contexts. It has been developed by a local school principal and also designed to fit the New Zealand Curriculum Framework objectives.

Now in its second decade year of operation ‘Down the Back Paddock’ has been run in all the rural primary schools at least twice and now includes many urban schools. Schools are visited on a four-yearly basis to reinforce the message; with each child receiving the message twice during their primary school years.

The programme was delivered at Loburn School this month. Evaluations from teachers, tutors and the children, plus feedback from parents’ consistently point to the programme’s success. Word of this success has spread widely, meaning that we regularly receive enquires from other Local Authorities and organisations wishing to adopt the programme in their area.

4.3.6. Raising Awareness around Health and Wellbeing for Men

June was Men’s Health Month; and our Community Safety staff used this as an opportunity to promote Men’s wellbeing on our social media pages and in Chatter Magazine. It is commonly recognised that many men are hesitant to discuss health issues and fail to seek early intervention. The result can be devastating!

In response to this, Men’s Health NZ have developed a great website with quick links to useful information about a wide range of health and wellbeing issues that are either specific to men, or where men are over-represented. www.menshealthnz.org.nz

4.4. EMPOWERING residents for better quality of life

4.4.1. Facilitating an Age-friendly District

Funding has been acquired from the Office of Seniors to support the development of an Age Friendly Community plan for our District.
Currently Council staff and elected members are involved with a range of key networks, stakeholders and community initiatives across the District that are working to support healthy ageing, social inclusion and participation, informing and connecting; and increasing access to services. All of these are aimed at enhancing community support and quality of life for older persons.

However, there are many implications of an ageing population that have not yet been addressed in our District. Furthermore, there is no overarching plan to bring all of this together.

The development of such a plan will facilitate collaboration and serve as a mechanism to ensure that the needs and aspirations of older people are considered and applied to local planning and decision-making.

Our Community Development Advisor and Safe Community Facilitator attended the first national forum on Age Friendly Communities, held recently at Parliament. This included presentations by other NZ cities who have adopted the “Age Friendly” framework, developed in recent years by the World Health Organisation.

The forum was opened by the Minister for Seniors and provided an excellent opportunity to learn from other communities and to consider the positive characteristics, barriers and potential to become more age friendly and inclusive in our district.

4.4.2. Social Inclusion Initiatives report

Seven years on from its establishment in response to the Canterbury earthquakes, the Social Inclusion Initiatives Group, recently undertook a survey of community service providers, to scope their perception of successes, opportunities and gaps in facilitating social inclusion.

Our Community Development Facilitator has collated the feedback into a report which was presented to Social Services Waimakariri Advisory Group. It is intended that they survey findings will be circulated widely, as an opportunity for wider input into the ‘next steps’ to promote social inclusion in the District.

4.4.3. Youth Development - Kaiapoi Skate Park Mural Project

With Creative Communities funding secured, Youth Council recently facilitated a revamp of the Kaiapoi Skate Park Bowl. In response to concerns about unsightly tagging at the relatively new Skate Park, Youth Council engaged Kaiapoi High School students and Wongi Wilson, a well know Christchurch-based graffiti artist, to paint part of the Bowl. This approach aligned with evidence that applying a youth-led approach often reduces the likelihood of vandalism.

Prior to beginning the project, Wongi engaged the group of students in a graffiti art technique workshop. This was a great afternoon, which the young people really enjoyed. They were able to learn a range of new skills.

Youth Council appreciated this opportunity to partner with Kaiapoi High School on a project that will improve a local youth facility. They are grateful to Kaiapoi-Tuahiwi Community Board and Creative Communities for their support.
4.4.4. Support programme for those Bereaved by Suicide

The WaiLife group have been promoting the newly refreshed Mental Health Foundation web pages to make it easier for people who are looking for further support on facilitating or establishing a peer support group for people bereaved by suicide. There is also have a separate page called Suicide Bereavement, focusing on information and resources for people who are recently bereaved. You will find the new pages now located under “Our Work” on the Mental Health Foundation website and on the WaiLife Facebook page: https://www.facebook.com/Wai-Life-Suicide-Prevention-Action-Group-999448436815130/

4.4.5. Support for Community Groups Seeking Funding

We are often asked to assist groups with the acquisition of funding to support their work in the Community. As well as advising on good funding avenues and useful supporting evidence, we happily write letters of support for the many wonderful groups and organisations that support, connect and empower our residents. We consider this a privilege. Recently we provided this assistance to three Kaiapoi-based initiatives in this area:

- You We Me Us Trust’s application to the Rata Foundation for a subsidy for their project coordinator,
- Kaiapoi Community Garden’s application for costs of the fit out of their new building situated in the garden grounds,
- Kaiapoi Community Support, as Wellbeing North Canterbury; providing a letter of support for their annual application to Rata Foundation.

4.4.6. Support for the Establishment of Social Enterprise

Following on from a series of meetings with Satisfy Food Rescue, Hope Trust and an educator from Christchurch Polytechnic, we are supporting the potential to establish a food based social enterprise. Alongside this, we have facilitated a link between Council’s Greenspace Team and Hope Trust, with the resulting potential for a small-scale propagation pilot, producing annuals for specific planting projects around Rangiora. Rata Foundation currently have seed funding available to help establish such initiatives.

4.4.7. Waimakariri Access Group

The Waimakariri Access Group met new meeting Chairperson, John Wright.

We’d like to take the opportunity to acknowledge outgoing Chairperson, Jill Waldron for the tremendous work that she has done over many years in championing for accessibility in our community.

Jill is a Barrier Free Accredited Assessor and has been a key advisor to Council’s Planning, Roading, Building, Aquatics and Community and Recreation Departments; ensuring that our spaces and places can be more easily enjoyed by all. She has also played a key role in the development and review of the Waimakariri Accessibility Strategy. Jill will continue on as a member of the group and will continue to advise and support the implementation of the Accessibility Strategy.
4.4.8. Increasing the Reach and Scope of English Language Tuition Across the District

English Language classes are now well established and are well attended. However, our tutor has identified an opportunity to reach migrants in our communities who may be unable or hesitant to attend a group class. An arrangement has been made with English Language Partners to deliver one-on-one tutoring at no cost. This is a particularly valuable development. It has already been successfully utilised to help an Afghani Refugee family; increasing their confidence sufficiently that they have now started coming along to the group classes.

Often a lack of language skills places limitations on the ability of migrant residents to link and effectively communicate with local services that can help them to address specific issues. In response to this, our English Language tutor has linked individuals in with Translation Service support.

As a ‘next-step’ and extra support for local migrants, Sylvia Temple from the Newcomers Network has undertaken to link some of the English Language class members into good migrant ‘work readiness’ training. This will not only help them to acquire jobs, but will also assist them with translating ‘overseas’ qualifications and experience into the New Zealand employment sector. The aim is to reduce the number of highly qualified migrants settling for low paid, low skilled work.

4.2 The Management Team have reviewed this report and support the recommendations.

5. COMMUNITY VIEWS

5.1. Groups and Organisations

Through its various working parties, project coalitions and steering groups, the Community Team has established and maintains an in-depth working knowledge of the Waimakariri District and the physical, socio-economic and environmental factors that affect the quality of life of our residents. Collectively partnering with well over 300 community, business, education, government and non-government stakeholders, the Community Team facilitates a community-led approach to its work.

5.2. Wider Community

Broad community engagement is an important part of the work of the Community Team. This ensures a community-led approach that is relevant to all with a stake in creating a safe, healthy, connected and resilient District.

6. IMPLICATIONS AND RISKS

6.1. Financial Implications

The following funding has been acquired to support local initiatives:

- Office of Seniors grant of $11,997 in funding to support the development of an Age Friendly Community plan for our District.
• Lotteries Community Grants Board grant of $25,000 for the Community House Steering Group Feasibility Study.
• Council approved an annual grant of $4,000 for community-led Youth Development initiatives. This will be jointly administered by a panel of representatives from the Community Boards and Youth Council.

6.1. **Community Implications**

The application of an evidence-based, community-led approach to this work ensures the development of sound, relevant initiatives that empower residents to plan a part in creating a safe, healthy, connected and resilient District

6.2. **Risk Management**

Strong relationships are maintained with internal (Council) and external stakeholders to ensure that initiatives are community-led and sustainable.

6.3. **Health and Safety**

Health and Safety considerations are included in planning.

7. **CONTEXT**

7.1. **Policy**

This matter is not a matter of significance in terms of the Council’s Significance and Engagement Policy.

7.2. **Legislation**  
N/A

7.3. **Community Outcomes**

The work of the Community Team aligns with the following Community Outcomes:

• Effect is given to the principles of the Treaty of Waitangi
• There are wide ranging opportunities for people to contribute to the decision making that effects our District
• There is a safe environment for all
• Public spaces and facilities are plentiful, accessible and high quality
• People are friendly and caring, creating a strong sense of community in our District

7.4. **Delegations**  
N/A

Tessa Sturley
COMMUNITY TEAM MANAGER
**MINUTES OF YOUTH COUNCIL (YC) MEETING**  
*Held in the Committee Rooms, Rangiora Service Centre, WDC, High Street, Rangiora at 7pm Tuesday 29 May 2018*

| 1. | **Present:**  
| | Sam Redman (WDC), Arabella Jarman (Co-chair), Caitlin Tipping, Jacob Harford, Dan Gordon (WDC Councillor), Kirstyn Barnett (WDC Councillor), David Ayers (WDC Mayor), Olivia Silby, Alex Jackson, Katie Lange, Aurora Melville, Alex Tindall (WaiYouth) |
| 2. | **In Attendance:** Nicola Trolove (WDC), Peter Cooper (Police), Nick Harrison (WDC) |
| 3. | **Apologies:** Benya Ickenroth, Andrew Besuyen (Co-Chair), Ellie Tizzard, Lynley Beckingsale (WDC), David Hill (North Canterbury News) |
| 4. | **Walking Festival Proposal** 
Nicola Trolove 
Nicola joined us to present her proposal for a combined event, collaborating to create a mental health awareness walk to add to the Breeze Walking Festival on 14th October during mental health awareness week. 
The plan would be to create a walk somewhere in the district modelled on the AllRight? Amble, a walk created by Uni students in Christchurch. The walk would have a number of stations, each focussing on one aspect of maintaining good mental/emotional wellbeing. 
There was some discussion around where the walk could take place, with suggestions such as the Kaiapoi stop-bank, Kaiapoi domain, Oxford millennial walk, Kaiapoi Williams St bridge walk and the Ohoka stream walk. 
Youth Council agreed by general consensus that this would be a valuable project to get behind, and it was suggested that it could work well in collaboration with WaiYouth. 

| ACTIONS: | Nicola & Sam to discuss further and decide on a location and to submit the walk by 18th June. |
| 5. | **Youth Crime, what can we do?** 
Peter Cooper 
Peter joined us, introducing himself and what he does. He emphasised that the Waimakariri is one of the safest communities in New Zealand with only 3% youth crime. 
Peter brought up the issue of mental health and how significant it is for young people. There followed a discussion around mental health and suicide, especially around rural mental health in terms of isolation, depression and family harm. 
After this the group discussed the Rangiora skate park, talking around how this area could become more of a community hub, welcoming all young people and families. There was discussion about “washing machine music”, drive-in movies and how the area could be transformed to be more welcoming. 

| ACTIONS: | Sam to invite Chris Brown from Greenspace to come and talk to the group about a potential Development plan for the skate park area. 
Sam to talk to Sue Bagshaw about youth hubs/centres. |
There was some more discussion about what a youth centre could look like, and whether a youth worker presence could be helpful in the area.

Arabella asked a question about youth temporary accommodation, with Peter explaining that finding places for young people to go in the middle of the night can be a real issue.

Peter also mentioned that there’s not really much going on for young people in the Waimakariri after hours.

Peter finished by emphasising once more the importance of mental health, of talking to people if you’re struggling or if you think someone else is struggling. He also talked about driving and the increase in people refusing to stop for police.

Dan Gordon suggested some action points arising from the discussion.

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<th>6.</th>
<th><strong>Alcohol Policy and Bylaw Submission</strong></th>
<th>Nick Harrison</th>
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<td></td>
<td>Nick came to answer any further questions on the Alcohol policy/bylaw and to encourage Youth Council to make a submission.</td>
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<td>The team agreed and committed to making a submission.</td>
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**ACTIONS:**
- Each YC member to read through the policy and bylaw and give their thoughts to Sam
- Sam to submit on behalf of YC

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<th>7.</th>
<th><strong>Reports for Discussion</strong></th>
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<td>Mayor David Ayers, Councillor Dan Gordon and Councillor Kirstyn Barnett:</td>
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<td>Talked about the LTP deliberations which were currently in progress at Council, including the approval of the Multi-Use Sports Facility, going through the rest of the budgets and discussion about waste, in particular recycling.</td>
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<td>Updated Youth Council on the sister city exchange trip to China. Also mentioned the regeneration areas in Kaiapoi which are about to be handed over to Council. Following this there were some questions and discussion on roads in Kaiapoi.</td>
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<td>Dan Gordon wanted to officially endorse the Kaiapoi mural project and the Youth Development Strategy logo and promotional materials.</td>
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**ACTIONS:**
- xxx

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<th>8.</th>
<th><strong>Youth Development Strategy</strong></th>
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<td>Sam updated the team on the progress of the branding and wider engagement process, advising that promotion would start on 1 June along with the release of the survey.</td>
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**ACTIONS:**
- Sam to keep the group updated and organise days/times
There was some discussion on potential dates/days and locations for the community pop-ups and school lunchtime events.

| 9. | **Team Building Weekend**  
Sam advised that he would send out options to the group. | **for community pop-ups and school events**  
Sam to send out options to the group. |

| 10. | **General Business**  
Website Profiles.  
A reminder was given about website profiles for each of the youth councillors.  
ECAN - Regional Youth Voices Hui.  
Olivia, Aurora and Katie all expressed an interest in attending the ECAN - Regional Youth Voices Hui.  
Emma’s Resignation.  
Was announced, and the team agreed that a card and chocolates should be arranged for Emma.  
Farewell to Thomas, Bradley & Emma – Date 23rd or 30th June.  
Sam advised two options as 23rd or 30th June. | **ACTIONS:**  
Sam to send out reminder about website profiles to the group on Facebook.  
Sam to follow up with interested parties  
Sam to message Thomas, Bradley and Emma to choose a preferred date, and then to organise with the rest of the team. |

Meeting closed at 9.15 pm

**Next meeting** on Tuesday 26 June 2018 in the Rakahuri Room, at the Rangiora Service Centre.

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Chair 

Date
### MINUTES OF A MEETING OF THE WAIMAKARIRI HEALTH ADVISORY GROUP

*Held on Tuesday June 5th at the Rangiora Service Centre: 215 High Street, Rangiora, at 5.30pm on*

**PRESENT:** Cathie Sinclair, Tessa Sturley, Vicki Lucas, Catherine Dowle Suzanne Salton, Andrea Allen,

**APOLOGIES:** Mary Connors, Philip Redmond, Alison Cane, Sarah Saunders, Jill Waldron, Sam Redman, Carol Glover, Rosie Carr, James Ensor,

**IN ATTENDANCE:**

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<tr>
<th>Item#</th>
<th>CONFIRMATION OF MINUTES TUESDAY 1st May</th>
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<tr>
<td></td>
<td><strong>Subject to amendment</strong></td>
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<td><strong>Moved:</strong></td>
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<td><strong>Seconded:</strong></td>
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| 2. | MATTERS ARISING FROM PREVIOUS MINUTES |
|    | **Actions:**                           |
|    | 2.1 Tessa to prepare a survey for the group to be circulated: Agenda item for this meeting |
|    | 2.2 Tessa to add ‘Community Networks overview’ to the agenda and give a presentation on this at the next meeting: Agenda item for this meeting |
|    | 2.3 Tessa and Cathie to bring this information together into a Terms of Reference review workshop for the next meeting: Agenda item for this meeting |
|    | 2.4 Tessa to send a reminder to all members to provide an update report at least one week prior to each meeting: Complete |
|    | 2.5 Tessa to circulate Email from Sharon Torstonson at CPH, related to health sector workshops: Complete |
|    | 2.6 Tessa to include reference to the group “Looking to review its Terms of Reference and clarify the role of this group in support local health and wellbeing service provision” in her May report to the Council Community and Recreation committee: Complete; plus minutes circulated |
|    | 2.7 Tessa to prepare report template and circulate |

Discussion centred on how to record update material in a form that will facilitate action in relation to particular issues. Catherine raised an issue with getting appointments for people…finding out who to contact. …process for getting an appointment made.

**ACTION:** To be included as an issue in the survey.

Deferred actions:
### 3. CORRESPONDENCE IN

**Letter from Christchurch DHB re waiting facilities**

*ACTION: Cathie to follow up with Murray Clarke re. following up with CDHB on waiting room issue*

*ACTION: Cathie to extend thanks to Alison, following her resignation.*

*ACTION: Email to GP Network, asking about attendance at the network. Invite ourselves to a meeting. 1st Tuesday of the month. Tessa to contact Nigel to get a slot*

### 4. CORRESPONDENCE OUT

### 5. Alcohol Policy and Bylaw review

At the time of meeting further information was not available

### 6. Review of key items from workshop discussion – What should go in the Terms of Reference

Carried over to next meeting, including discussion on quorum

### 7. Community Networks overview

Tessa presented the group with an overview of the various networks operating in the District

### 8. Draft survey content

Tessa is to invite group members to suggest key issues to include as a starting point. Carried over to the July meeting

### 9. MEMBER UPDATES

**Youth**

*Sam Redman - WDC Youth Development Coordinator*

In Sam’s absence, Tessa presented promotional resources for Youth Council’s survey to inform the review of the Waimakariri Youth Development Strategy.

At the next WHAG meeting Sam will present a Youth Services Network update and preliminary survey results.

**Physiotherapy (other health)**

*Mary Connors – Sportsmed Rangiora*

The Osteo-arthritis Mobility Action Plan Pilot finishes this month. This has been successful in Australia, so may be funded here. There has been good feedback from participants. However, the biggest Challenge has been getting GPs to refer people to the programme. Pharmacies and word of mouth have been the best means of spreading the word.

No referrals as yet for acute lover back issues. There is Shoulder programme
Pathway for Allied Health: Pathway for getting assistance with best person or services related to lifestyle or minor issues.

The Allied Health Network are meeting quarterly; with some good seminars, including head injuries and mild concussion.

Disability Update

Jill Waldron - Access Group

No update

Midwifery - Rangiora Hospital

Suzanne Salton

Construction of the next wing of the Rangiora Health Hub delayed by slow progress with Chch Hospital’s relocation of the outpatient clinic to the Rangiora site.

Respite/convalescent provision now available to local providers. Shoshannan Rest Home has been set up as a rehab facility, funded though DHB. This is aimed at longer term rehab (e.g. head injury) and can include younger people.

Pegasus PHO

Carol Glover

Sent Via Email

1. **Medical Corner Doctors in Rangiora** transition to Pegasus PHO on 1st July 2018. I will be working closely with the Practice Manager, Rachael Pickles, and her team over the next few weeks/months.

2. The (CCN) **Oxford and Surrounds Health Service Delivery Group model of care** has been endorsed by the Alliance Leadership Team (ALT). Public consultation to follow. As more details come to hand, I will pass these on.

3. **Mental Health – Brief Intervention Counsellor (BIC).** There are currently 12 patients on the waiting list, which is roughly 3.5 weeks wait. Patients can now choose to be seen by a BIC in city (if they work in the city) or if preferred, in North Canterbury. The BICs have noticed higher complexity referrals coming through and as a result are very busy, more than usual. A clinician has been outsourced to help manage the demand, based in Kaiapoi, who is currently providing 60 sessions per month.

4. **Transportation for patients living in Oxford** to health related appointments either n Rangiora or the city continues to be problematic. There is no public transport available.

   ACTION: Tessa to advise re minibus trust (Jo Ealam)

5. **Flu season vaccinations** are in full swing at general practices. Many patients aged over 65 have taken advantage of the free vaccination for shingles this year.

6. There is now funding available to provide **free general practice consultations for offenders on release from prison** as of 1st May. The funding is to support the pathway to primary care for offenders recently released from prison by removing cost as a barrier to access. Patients must be enrolled with the practice and have been released from prison within 3 months at the time of consultation.
Each patient is entitled to one each of the three different consultation types listed below:

- GP/Nurse Practitioner extended consultation
- GP/Nurse Practitioner standard consultation

7. Other clinical GP team member consultation (e.g. practice nurse, health care coordinator, social worker etc.)

**Pegasus PHO Practices in North Canterbury** are:

- Southside Health
- Durham Health
- Oxford Community Health Centre
- Kaiapoi Medical Centre
- Pegasus Medical Centre

**For Discussion:**

Oxford Community Health Centre (OCHC) – *Rural Nurse Specialist representation on WHAG*. I have been approached by Dr Judith Millar at Oxford Community Health Centre who advises that Jason Williams (rural nurse specialist employed at OCHC) is preparing his portfolio for Nurse Practitioner application. One of the things he has identified is that he is lacking a little in leadership roles since he left working for the hospital. Judith is wondering if WHAG would consider Jason as a representative – he could represent not only the Oxford CHC team, but also rural nurse specialists and those working towards Nurse Practitioner.

I have advised Judith that this matter would be discussed at the June meeting and feedback given directly to her afterwards. I personally support this suggestion and believe Jason would add value to our group.

The group discussed the “for discussion” item and agreed in principle. However, attendees decided to discuss further with the wider group due to low attendance at this meeting.

**Child Health**

Catherin Dowle – Public Health Nurse

Have been promoting Flu Vaccinations, Free for Under 18s in Hurunui. DHB material has been circulated.

**Older Persons’ report** via email

Vicki Lucas – Presbyterian Support

- Presbyterian Support (PS) has capacity in Totara Club for more clients and also Falls Prevention. Referrals for FP are low at present so please if you know of someone that is at risk of falling now is the time to get amazingly quick service.
- Attached is medication survey regarding side effects from Miles Jackson.
- Attached is consumer council minutes April 2018
- Calling for stall holders for older person’s expo Papanui – contact Yvonne Palmer at Age Concern.
- HomeShares in North Canterbury full. Waiting list at present
- Low number of referrals for Falls Prevention. Plenty of spaces
- Do we want to invite Jan Pentecost from GreyPower sometime to talk about what they do?
• Consumer Council minutes include comment re issues related to parking.
• Also tabled feedback regarding side effects related to various drugs
• Miles has suggested having Jan Pentecost from Grey Power visit WHAG

Discussion centred on general difficulty in getting GP referrals and issues with continuity of Care. ACTIONS: Tessa to invite Jan Pentecost from GreyPower to next meeting.

RCPHO Board Representative
Councillor Dan Gordon

No update

Health Promotion
Sarah Saunders RCPHO

Via email:

“What wise our practices are very busy with flu vaccinations rolling out.

From health promotion perspective, we are teaming up with Satisfy Food Rescue and the health and nutrition students at Kaiapoi High School to provide healthy breakfast options for all students prior to the start of their learning day.

Another achievement after much discussion is that the school have committed to sun hat options for the summer months. I have worked with the Cancer Society and the school to make this happen. This is a great initiative that I hope to roll out in all Waimakariri District High school and will aim to support them all with their sun smart policy.”

Social Services Waimakariri (SSW) update
Tessa Sturley

Tessa advised the group that Social Services Waimakariri are shortly to reinstate a bimonthly general meeting. This will act as forum whereby members can present progress on priority initiatives and external parties can present updates and/or new initiatives/services to support the sector and/or the community.

It was suggested that there may be value in circulating WHAG minutes to the SS Waimakariri Group, so that relevant issues can be discussed and, where appropriate, appropriate collaborative action planned.

The next of these meetings will be held in July. –

ACTION: Tessa to advise WHAG members with details of the next general Social Services Waimakariri meeting.

ACTION: Tessa to circulate SSW Chairperson’s report.

WDC Community Team update
Tessa Sturley

Tessa gave an overview of plans and process for Council’s pending reaccreditation as an International Safe Community. She also updated the group on ACCs new direction and key priorities in Community Safety.
<table>
<thead>
<tr>
<th>Mental Health update</th>
<th>currently RCPHO</th>
</tr>
</thead>
<tbody>
<tr>
<td>RCPHO rep not present; therefore nothing to report in this area.</td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>GP Update</th>
<th>Alison Cane – Durham Health Practice Nurse</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Community Board Updates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phillip Redmond- Kaiapoi Tuahiwi</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>James Ensor – Oxford Ohoka (via telephone)</th>
</tr>
</thead>
<tbody>
<tr>
<td>James emphasised that Riverside Building is only 34% of Code. Catherine clarified that this is in fact inaccurate report.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ACTION: Catherine to forward the correct information.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wondered what is to be done. Queried progress re. Fundraising for the rescue helicopter landing pad. Target has been reached.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Andrea Allen- Woodend Sefton</th>
</tr>
</thead>
<tbody>
<tr>
<td>At ‘All Boards’, NZ Police Superintendent. NC worst FV in NZ. Biggest use of Police Time. Integrated Safety response team meets daily Cathie related that reported has increased. – She thinks that this is a good development. Significant resources have been put into this. Discussion centred on the likelihood that earthquakes have exacerbated this.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Increase on Mental Health, D and A, etc. 10 years following an earthquake/natural disaster.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Health Nurses are now to ask the question of the women around whether Family Violence is an issue in their family. Worried about follow-though and the time taken to follow up. Who follows up? Reporting is a requirement when children are involved.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Speaking to Pegasus community about keeping spaces litter free.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Murray Clarke – Rangiora</th>
</tr>
</thead>
<tbody>
<tr>
<td>No report</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>10. GENERAL BUSINESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.1 Jill Waldron resignation</td>
</tr>
<tr>
<td>10.2 Alison Cane resignation</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Tessa to arrange acknowledgements for both.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Meeting cancellations: To be discussed as part of Terms of Reference workshop at the July meeting</th>
</tr>
</thead>
</table>
### 11. ITEMS OF REFERRAL TO COUNCIL

| None |

**Meeting closed at 7pm**

**Next meeting:**
5.30pm on Tuesday 3rd July at the Rakahuri Rooms, Rangiora Service Centre

[Signature]  
[Signature]

Chair  
Date
1. **SUMMARY**

1.1. This report is to provide the Community and Recreation Committee with a summary of the Aquatic Facilities year to date performance against the unit’s most significant Key Performance Indicators. This includes an updated summary of Aquatic Facilities attendances and key projects for the financial year to May 2018.

**Attachments:**

Not applicable

2. **RECOMMENDATION**

**THAT** the Community and Recreation Committee:

(a) **Receives** report No. 180704074390

(b) **Notes** Aquatic Facilities achievement against key performance indicators including Water Quality and Facility Attendance.

(c) **Notes** that the September report will include a full year-end financial report.

3. **BACKGROUND**

3.1 The Waimakariri District Council’s Aquatic Facilities team operate four sites, two indoor facilities and two seasonal summer pools. From these sites they deliver strong aquatic programmes and enjoyable recreation opportunities for the ongoing wellbeing of our community and visitors.

4. **ISSUES AND OPTIONS**

4.1. **2017/18 Aquatic Facilities Attendance**

The table below provides a summary of the Aquatic Facilities income from attendances for the 2017/18 year to May 2018.

Recreation Income – Incorporates all casual swim types; adult, child, family etc.

Prepaid Income – This includes all concession and membership card sales.
Programme Income – Learn to Swim, Aquarobics and Schools programmes are all examples of programmes included in this category.

<table>
<thead>
<tr>
<th>Attendance Type</th>
<th>Dudley Park Aquatic Centre</th>
<th>Kaiapoi Aquatic Centre</th>
<th>Oxford Community Aquatic Centre</th>
<th>Type Total</th>
<th>17/18 Budget</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programmes</td>
<td>549,219</td>
<td>584,903</td>
<td>248,245</td>
<td>269,819</td>
<td>10,198</td>
<td>14,399</td>
</tr>
<tr>
<td>Recreation</td>
<td>241,407</td>
<td>219,175</td>
<td>50,807</td>
<td>52,041</td>
<td>12,273</td>
<td>9,141</td>
</tr>
<tr>
<td>Pre-Paid</td>
<td>100,381</td>
<td>88,550</td>
<td>40,887</td>
<td>42,240</td>
<td>4,314</td>
<td>2,629</td>
</tr>
<tr>
<td>Total</td>
<td>891,006</td>
<td>892,628</td>
<td>339,939</td>
<td>364,100</td>
<td>26,786</td>
<td>26,169</td>
</tr>
</tbody>
</table>

The above table shows that overall attendance is continuing its largely positive trend. Prepaid attendance has now exceeded our predictions with Recreation income only slightly below predictions.

Aquatic Facilities Water Quality Update

The Aquatic Facilities water quality is measured both internally throughout the day by staff, and externally through monthly microbiological tests conducted by an independent lab. The table below indicates the achievement of the required PoolSafe and New Zealand water quality standards as measured by facility and month.

All testing at the Aquatic Facilities has met or exceeded New Zealand and PoolSafe standards for year to date.

4.2. Customer Service improvements through SwimDesk implementation

The development and integration of the SwimDesk software into our programme and booking process continues to go well. We have received a lot of positive feedback from parents on how they are better able to understand their child’s progress within our programme and identify opportunities where they can support their child’s learning.

This positive experience extends to the booking process with parents following the supplied booking advice and referencing the email positively during their booking transaction. Customer Service staff now have better access to the child’s information allowing them to offer tailored advice to ensure the booking best suits the child’s skill and needs.

We have had some minor issues with data transfer from our point of sale software as well as emails not being received by certain providers however, GreenDesk, the developer of the SwimDesk product continue to work with us to resolve any issues as they arise.
In mid-July with the start of term three, we will be continuing the rolling out the SwimDesk schools application, which integrates a version of the software with our schools programme. This version differs from the other in that the initial data of names and abilities are supplied by the school, the delivery timeframes can vary greatly and the programme delivered focuses more on water safety and survival skills.

This was trialled with one school during the current term, with a provisional roll out to all schools in the programme next term and full implementation for term four.

4.3. The Management Team have reviewed this report and support the recommendations.

5. **COMMUNITY VIEWS**

5.1. **Groups and Organisations**

Not applicable

5.2. **Wider Community**

In May, we surveyed the participants of the Aquarobics programme across both our facilities. Kaiapoi received an overall satisfaction rating of 100%, with 95% of respondents scoring a rating of either excellent or good for the delivery of the session and the instructor's knowledge and skill. Comments and feedback largely related to music choice and volume with positions both for and against. Another concern was the air temperature heading in to winter, which has since been addressed.

Dudley received an overall satisfaction rating of 98%, with 96% of respondents scoring a rating of either excellent or good for same areas as measured at Kaiapoi. Feedback was again mixed in regards to exercise music choice and volume. It was great to see a lot of praise for the instructors, which was passed on.

6. **IMPLICATIONS AND RISKS**

6.1. **Financial Implications**

At the time of writing, final figures were not yet available for the 2017/18 financial year and will be included in the September report.

6.2. **Community Implications**

Not applicable

6.3. **Risk Management**

The Waimakariri District Council’s Aquatic Facilities belong to the Poolsafe Quality Management scheme, which sets standards for the identification and management of risk across all aspects of operating a public pool. This involves regular reporting and an annual assessment of our records, staff practices, systems and processes.

6.4. **Health and Safety**

Poolsafe accreditation requires robust practices around reporting, investigation, trending and management of both staff and public accidents. This is on top of the councils Health and Safety requirements and ensures a comprehensive overview.
7. **CONTEXT**

7.1. **Policy**

   This matter is not a matter of significance in terms of the Council's Significance and Engagement Policy.

7.2. **Legislation**

   Health and Safety at Work Act 2015

   Hazardous Substances and New Organisms Act 1996

   Poolsafe - Though not currently a legislative requirement, Poolsafe accreditation is recognised as industry best practice, representing a base safe standard for operating a public aquatic facility following a coronial enquiry delivered in October 2006, of a drowning at a North Island facility.

7.3. **Community Outcomes**

   There is a safe environment for all

   Public spaces and facilities are plentiful, accessible and high quality

   People are friendly and caring, creating a strong sense of community within our District

   The communities needs for health and social services are met

7.4. **Delegations**

   The committee has delegated authority for the governance of the aquatic facilities.

Matthew Greenwood

Aquatic Facilities Manager
1. SUMMARY

The purpose of this report is to provide the Community and Recreation Committee with an update on the customer service improvements, customer feedback, and activities offered by the Waimakariri Libraries in May and June 2018.

In addition, a section of this report is devoted to the benefits of reading for pleasure and the initiatives that are in place to give focus and energy to the development of a culture of reading in our community.

The Library and Information Association of New Zealand’s position on the Local Government (Community Well-being) Amendment Bill and reintroduction of the well-beings to the local government legislation is described.

A proposal to re-allocate funds for the purchase of electronic resources from the previously approved 2018/2019 Library Resources ‘Capital’ budget to the Library eResources ‘Operations’ budget is presented for approval.

2. THAT the Community and Recreation Committee:

(a) Receives report No. 180706075217

Notes the customer service improvements, customer feedback, and activities offered by the Waimakariri Libraries in May and June 2018.

(b) Notes the benefits of reading for pleasure and the initiatives of the Waimakariri Libraries towards the development of a culture of reading in our community.

(c) Notes the position of the Library and Information Association of New Zealand on the Local Government (Community Well-being) Amendment Bill and reintroduction of the well-beings to the local government legislation.

(d) Approves the re-allocation of $55,000 from the previously approved 2018/2019 Library Resources ‘Capital’ budget to the Library eResources ‘Operations’ budget.

(e) Circulates the report to the Boards for their information.
3. BACKGROUND

The Waimakariri Libraries aim to promote reading, literacy and learning; support a stronger, healthier and more resilient community; promote a culture of exploration and creativity; contribute to the economic wellbeing of individuals and the community, and deliver excellence in public service.


4. ISSUES AND OPTIONS

4.1. Customer Service Improvements

Book A Librarian Service

The Reader and Reference Services Team have designed a new service called: Book a Librarian, to empower customers who need help using the library, the internet, or other resources. By clicking the button found on the 'library services' page of Waimakariri Libraries website, customers can complete a form to book a 30 minute session with a librarian.

In a one-to-one personalised session, a library staff member may assist the customer with:

- Accessing newspapers online, ebooks, audiobooks, and emagazines
- In-depth research using library and online resources
- Getting started with family history and Ancestry.com
- Discovering new books and authors
- Basic computer skills including email, word processing and searching the internet
- Basic trouble shooting on their digital device (tablet, phone, or laptop)
- Job search and CVs

North Canterbury Gazette on Papers Past


Papers Past is a website that gives access to a wealth of full-text articles for local and family history research. Waimakariri Libraries has worked in partnership with the National Library, the Waimakariri Branch of the New Zealand Society of Genealogists, and the Rangiora Museum to complete the digitisation of this local newspaper. Also available are the Oxford Observer (1889-1901), the Press (1861-1945), the Star (1868-1920) and many other newspapers from around the country.

Papers Past now also provides more than just newspapers, bringing letters and diaries, magazines, and parliamentary papers into one site for the first time.
Winter Reading Challenge

This winter the Waimakariri Libraries are celebrating reading for pleasure with a new Winter Reading Challenge open to all ages. The goal of this project is to promote the joy of reading, and to inspire families to relax and read together. Participants are encouraged to complete 12 of the 16 challenges, and return their card to any Waimakariri Library to go in the draw to win prizes. For extra chances to win, customers can attend a Hygge evening, where they can snuggle up and read with a cuppa and a biscuit. Hygge (pronounced hoo-gah), is the Danish Art of Cosiness, meaning to create a warm atmosphere and enjoying the good things in life with good people. The challenge began on Monday 18 June, and ends on 31 August.

Wrybill Reading Challenge for Schools

The Waimakariri Libraries Reading Challenge for Schools has been designed for primary school students aged 5-12 years old. The Learning Connections team have worked in consultation with teachers, and school librarians to create a simplified version of our reading challenges to engage reluctant readers, with the goal of boosting levels of literacy.

Parents are encouraged to do these activities with their children, as role modelling helps build a strong foundation for future learning, and creates a love of reading. Teachers, and school librarians will monitor the progress, and tick off the challenges completed by students.

Students are encouraged to complete as many of the challenges as they can, and complete all of the challenges to be eligible for the prize draws.

The Wrybill image by Grant Davey, featured on our new library card for children, helps to promote memberships while raising awareness of this unique and local endangered native bird.
4.2. Customer Feedback

(a) The staff at the Rangiora Library delivered excellent customer service recently, and inspired one of our library members to phone in with the following feedback. The customer has given permission to share the content of the message:

Hello, yesterday, Sunday, I took our youngest son in to register as a member of the library. He suffers from a disorder around sudden change and fear of meeting new people, and I would like to say the way your staff handled him was incredible, he left there on a high and came home very, very happy with the way he was treated, and I think that just shows you the value of a local library with people that care, so thank you very much, goodbye.

(b) Irene Rodgers, of the Learning Connections Team, spoke with a customer at Oxford recently, who had just read a book by Kate Breslin: For such a time, and her father had been in the concentration camp which is in the book. She wanted to know if we could find contact details for Kate Breslin, so that our customer could write to her. Irene passed the enquiry on to Joanna Milne, of the Readers and Reference Team, who located a contact and wrote the following to the author:

Hi Kate
I am a librarian at Waimakariri Libraries in North Canterbury, New Zealand. One of our elderly customers read your book and loved it. She had a relative who was in the concentration camp which is in the book, and wondered if she could write to you. She does not do emails, so I thought I would try contacting you to see if you have a postal contact that she could use to send you a letter. If you are able to help, I am sure she would be so thrilled.

Below is Kate’s response:
Hi, Joanna,
Thank you for your post! It’s a delight to know that your library customer enjoyed reading For Such A Time, and I was so moved when I read that she once had a relative at Theresienstadt. I would be honored to receive correspondence from her and she can send a letter directly to me. Please tell her thank you, and I look forward to hearing from her!

Joanna phoned the customer, who is 86, and gave her the postal address that Kate supplied. She was very happy that the librarian had found this for her, and is planning to write a letter soon.
4.3. Library Activities

Poets Make History Masterclasses

The Waimakariri Libraries recently worked in collaboration with the School for Young Writers to provide a series of poetry masterclasses at the Rangiora Town Hall, titled: Poets Make History. The focus for these workshops was in response to the 17th of June concert celebrating the history of the Rangiora Town Hall in conjunction with the Friends of the Rangiora Town Hall and the Rangiora Historical Society. This was the third “Friends” concert since they began, and the event this year was loosely, based around the decades commencing in 1926, when the town hall was opened, to the 2000’s.

The students were provided with images related to each of the decades and composed some excellent poems in response. The tutors from the School for Young Writers were thrilled with the quality of work, and some of the poems will also be considered for their twice-yearly publication, Write On Magazine.

25 children participated in the workshops, with North Loburn, Pegasus Bay, St Joseph’s Rangiora, West Eyreton, and Ashgrove Schools participating. The tutors selected the top five poems from the workshop, to be performed by students from the Hartley School of Performing Arts. All of the poems were on display in the foyer of the Rangiora Town Hall during the event.

Next Chapter Group with Dementia Canterbury

15 participants attended the Next Chapter Group, with Dementia Canterbury, last month at the Kaiapoi Library. The Royal Family themed session, coincided with the birth of Prince Louis, and the wedding of Prince Harry to Meghan Markle. Library staff utilised You Tube clips portraying the dry wit of Queen Elizabeth, during an interview in the Royal Gardens with Sir Richard Attenborough, to evoke memories. The team put in a great deal of effort to create interesting displays including a board showing the complete lineage for the succession to the Throne of the Royal Family, with the Queen at
the top, down to the newest member Prince Louis. The display table also included interesting objects for the participants to interact with like, Royal icons: the Queen’s corgi, replica crown, knitted Beefeater doll, commemorative biscuit tins with Queen Elizabeth II and Prince Phillip, and Prince Charles and Diana. The session finished with Abba’s Dancing Queen, a cup of tea/coffee, and a cameo cream.

4.4. Reading for Pleasure

The Waimakariri Libraries Strategic Objectives include the promotion of reading, literacy and learning. The following report discusses the benefits of reading for pleasure and outlines the initiatives that are in place to give focus and energy to the development of a culture of reading in our community.

**The benefits of reading for pleasure**

Encouraging reading for pleasure among all age groups is a core foundation of the Waimakariri Library service. A recent review of current literature and research suggests that this continues to be an important focus for the health and well-being of our community. We will continue to develop and deliver innovative, high quality programmes and materials around books and reading.

Reading for pleasure is defined by the National Library Trust (UK) as the “reading we do of our own free will, anticipating the satisfaction we will get from the act of reading.”

Escape, relaxation, entertainment – these are some of the reasons why people read for pleasure but there is a lot more to reading than just the chance to unwind. Numerous studies show why reading for pleasure is important for educational and economic achievement, for mental health and for community wellbeing.

**Educational success and economic outcomes**

The fact that reading for pleasure is an integral part of educational success has been well studied and documented. In New Zealand, a major finding for “Competent children, competent learners” research is that by age 14 “enjoyment of reading is a key indication for engagement in learning and for competency levels”. While according to the OECD (2002) reading enjoyment is more important to a child’s educational success than their families’ socio-economic status and their parents’ level of education.

Books offer a richer vocabulary than general speech and television viewing. A child who reads 5 minutes a day will be exposed to 282,000 words a year, while a child who reads for 20 minutes a day will be exposed to 1,800,000 words a year (Cunningham & Stanovich, 1998).

Children who enjoy reading tend to read on average a year above their peers. They also have better writing and spelling skills, text comprehension, and gain higher results in maths tests (Sullivan and Brown).

For adults and children, reading for pleasure leads to an enriched general knowledge. A study from 1993 looked at the amount of misinformation believed by readers and non-readers – with readers scoring significantly better compared to those who watched a lot of television. (Cunningham & Stanovich, 1998). In these days of fake news this knowledge and judgement is even more important.

Low literacy is linked to lack of employment opportunities and increased dependence on welfare, while those with higher literacy levels can expect to achieve a higher income. The 2013 OECD Skills Outlook showed that 16-year-olds who choose to read for pleasure are more likely to secure managerial or professional jobs later in life.
Health and well-being

Reading for pleasure is a great way to relax and take some time out. A 2009 study from the UK found that reading reduces stress by lowering the heart rate, reducing muscle tension and altering our state of mind. It was proven to be 68% more effective at reducing stress levels than listening to music, 300% better than going for a walk and 700% better than playing video games. Reading allows relaxation while still being mentally and emotionally engaged, unlike television. Reading is also associated with better sleeping patterns.

People who read regularly say that reading makes them feel good and improves their lives. Generally, readers are more satisfied with life, happier and have a better sense of purpose (Billington, 2015). Readers experience higher self-esteem. Also, there can be a sense of recognition when reading, understanding that others have gone through similar difficulties; this can help the reader to feel less alone and more accepting of their situation.

There are links between low literacy and depression, but reading for pleasure can reduce the symptoms of depression and also have an effect in reduce the risk of dementia in later life (Reading Agency, 2015).

Community well-being

Research shows that reading enhances empathy, cultural awareness and relationships with others. Billington (2015) showed that reading for just 30 minutes a week means you are 57% more likely to have a greater awareness of other cultures. This empathy and awareness means that readers are more comfortable engaging with strangers and have a greater sense of community spirit than non-readers. Rates of volunteering and donating are higher among readers.

The role of the Waimakariri Libraries in reading for pleasure

Waimakariri Libraries play an essential role in encouraging and facilitating reading for pleasure in our community by providing access to a wide range of books appealing to all tastes and catering for every level of reader. A key factor in developing reading for pleasure, especially for children, is choice (Department of Education (UK), 2012). Young people who use a public library are nearly twice as likely to read outside the classroom every day (Clark & Runbold, 2006).

Library staff provide a professional reader advisory service for all customers, offering advice and discussion about books and reading. For parents trying to choose for their children, staff may recommend a humorous book (research shows that 63% of children aged between 6 and 17 would prefer a book that makes them laugh (Scholastic Reading Report, 2016)). However, it is always better if staff can talk directly to the child—a key predictor for children’s reading frequently, is that they choose their own books. Encouraging reading aloud to children and modelling it through pre-school programmes is another important service to families.

Current reading programmes and services

Waimakariri Libraries have a strong focus on reading for pleasure and run a number of reading-related events and programmes.

In 2018, programmes offered have included:

- Babytimes, toddlertimes and storytimes programmes (focussed on pre-school literacy)
- Children’s summer reading challenge
- Adults’ summer reading challenge
- Book Banter evening
- Author events (such as Murder in the Library & Emma Stevens)
- Adults’ book groups in Kaiapoi, Rangiora and Oxford
• Children’s book group
• School and pre-school visits
• Special book displays and promotions (such as Blind Date with a Book)
• Writing classes for adults and children

Waimakariri Libraries also provide:
• Professional advice about books and reading (reader advisory) for all customers
• A wide range of reading materials and formats to appeal to all interests and abilities
• Reading advice via the libraries' website including the opportunity to sign up for genre newsletters and access to specialist reader advisory databases (such as NoveList)
• Reader advisory aids such as bookmarks, posters, newsletters and book displays

New initiatives include:
• Who else writes like – a new database which allows customers to search for favourite authors and receive recommendations of similar writers
• Combined winter reading challenge – a chance for adults, children and families to have fun reading over the winter culminating with a special hygge evening
• The Reading Challenge for schools – developed in conjunction with local teachers to especially appeal to reluctant readers in our district
• Inspiring young readers – a discussion evening for parents and caregivers looking a practical ways parents can get their children reading and help them to find the right books
• School librarians – a networking opportunity for Waimakariri school librarians hosted by Waimakariri Library staff plus initiatives for their student librarians
• A customer and staff review blog on the website – giving staff and customers opportunity to share reviews
• Young adults bookgroup – connecting young adults who love reading

Professional development

It is important to maintain and enhance staff skills in this critical area of library work. This includes in-house training, but also attending external sessions when available. Library staff attended a talk in May entitled “Collaborating to create a nation of readers” which was given by Jeannie Skinner of the National Library’s School Library Service. The focus was the importance of children reading for pleasure, and the benefits this can bring to the individual and the community.

Summary

This report has reviewed the products and services provided by Waimakariri Libraries to encourage and support reading for pleasure among all ages. It explores the theory and science behind the library service and explains why reading for pleasure is so important for both the individual and the community.

In summary, reading will help children to achieve academically and economically, it will also help them to become empathetic, community-minded adults. For adults, reading is a proven way to reduce stress and combat loneliness, building self-awareness and relationships with others along the way.

Reading for Pleasure was written by Jennifer Kirkwood, Reader and Reference Services Coordinator, Waimakariri Libraries.

References

https://www.educationcounts.govt.nz/publications/ECE/2567/5987

https://www.researchgate.net/publication/237109087_What_reading_does_for_the_mind

https://doi.org/10.1787/9789264204256-en


Research evidence on reading for pleasure (2012), Department of Education (UK). 


https://www.scholastic.co.uk/readingreport

Reading for pleasure: A door to success, National Library, Services to Schools. 

4.5 Local Government (Community Well-being) Amendment Bill

The Library and Information Association of New Zealand (LIANZA) strongly supports the amendment bill and reintroduction of the well-beings to local government legislation. LIANZA believes that “providing for local authorities to play a broad role in promoting the social, economic, environmental and cultural well-being, and taking a sustainable development approach”, will better support the value and impact that public libraries provide in communities.

Read more about the bill here: 

Sustainable Development Goals

There is a strong contribution from libraries to the UN Sustainable Development goals, in particular delivering access to information which underpins these goals: Quality education; Reduced inequalities; Decent work and economic growth; Industry, innovation and infrastructure; and Sustainable cities and communities.

The United Nations 2030 Agenda for Sustainable Development has been adopted by most countries in the world, including New Zealand Aotearoa. Many of the 17 goals include some targets with aspects of access to information. The Australian Library and Information Association (ALIA) points out in their tool Aust-Libraries-Sustainable-Development-Goals-Jan18.pdf, that universal literacy is critical to break the cycle of intergenerational poverty and disadvantage. Free story-time and rhyme-time sessions delivered by public libraries
directly contribute to building literacy skills. Libraries are not a nice to have recreational resource. They play a vital role in social development and equity.

“Freedom, prosperity and the development of society and of individuals are fundamental human values. They will only be attained through the ability of well-informed citizens to exercise their democratic rights and to play an active role in society. Constructive participation and the development of democracy depend on satisfactory education as well as on free and unlimited access to knowledge, thought, culture and information.

The public library, the local gateway to knowledge, provides a basic condition for lifelong learning, independent decision-making and cultural development of the individual and social groups.” IFLA/UNESCO Public Library Manifesto 1994.

Public library legislation

Ideally public libraries should be based on legislation, which assures their continuance and their place in the government structure. Internationally public library legislation is varied. It can be simple, allowing the establishment of public libraries but leaving standards of service to the level of government directly responsible for the library, or more complex, with specific detail on what services should be provided and to what standard. Examples of public library legislation are available on the IFLA website. http://www.ifla.org/V/cdoc/acts.htm. Of particularly note is the recent (2016) Finnish legislation. http://archive.ifla.org/V/cdoc/finnish.htm

Public library legislation should focus on outcomes, rather than prescriptive standards that could then be used to offer minimum service levels. Outcomes focus would allow local authorities to develop services that work in their own environment, such as the innovative partnership in Rotorua with a health board, school/public library partnerships such as in Riccarton, and for councils to work with local mana whenua and communities.

There should be principles that would remove barriers for equitable access, such as free membership and borrowing/access to content whether in print or on-line. There is potential for legislation to provide better frameworks for collaboration or shared services across local authorities and with central government, to provide more equitable library services more efficiently and reaching more New Zealanders.

LIANZA

LIANZA is the Library and Information Association of New Zealand Aotearoa / Te Rau Herenga o Aotearoa.

LIANZA represents 379 institutions and 1418 individuals, in public, tertiary, school and special libraries and in partnership with Te Rōpū Whakahau who represent Māori engaged in libraries. There are 314 public libraries and 110 community libraries in New Zealand.

4.6 Proposal to re-allocate funds for the purchase of electronic resources

The Waimakariri Libraries currently hold a collection of 133,000 books and 4500 eBooks. The demand for eBooks and other electronic resources continues to grow and a solid base of regular users of electronic platforms has been established. Current platforms include: Wheelers eBooks; Bolinda Digital eAudiobooks, RBDigital eMagazines, and soon to added to the offering are: Lynda.com video content, Overdrive eBooks, Mango Language Learning, and the StoryBox eBook collection specifically for children.

Whilst the majority of library customers maintain their interest in physical books, a growing number of users have a preference for digital formats. The level of interest in electronic material, necessitates the development of electronic collections of sufficient size to meet this demand.

Since the introduction of the first eBook collections in 2012, the terms of ownership of content on many of the electronic platforms has changed to a licensing model. This has
resulted in many of the books, counted as an important part of the Waimakariri Libraries’ resource collections, now being held on licence. Accounting rules require that this material be purchased from the Operations budget rather than from the Capital budget.

Approval is sought to re-allocate $55,000 from the previously approved 2018/2019 Library Resources ‘Capital’ budget to the Library eResources ‘Operations’ budget. This leads to a reduction from $458,960 to $403,960 in the Resources budget and an increase from $57,870 to $112,870 in the Operations budget. This adjustment will allow the Library to choose the most appropriate format for new books and resources and to meet growing customer demand for electronic material.

4.7 The Management Team have reviewed this report and support the recommendations.

5. **COMMUNITY VIEWS**

5.1. **Groups and Organisations**

Community feedback is captured and reported to the Community and Recreation Committee on a regular basis.

5.2. **Wider Community**

Community views were canvassed through the Libraries’ Annual Customer Satisfaction Survey which was conducted in June 2017. The survey results show a high level of satisfaction with Library Services. (63.18% Very Satisfied; 34.32% Satisfied; 1.36% Dissatisfied; 0.45% Very Dissatisfied; 0.68% No Opinion. Total participants: 448)

6. **IMPLICATIONS AND RISKS**

6.1. **Financial Implications**

Library activities are being met from within the Libraries’ budgets.

The following table summarises the Libraries’ financial position as at 31 May 2018.

<table>
<thead>
<tr>
<th></th>
<th>Actual</th>
<th>Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revenue</td>
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</tr>
<tr>
<td>Revenue</td>
<td>152,207</td>
<td>135,267</td>
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<tr>
<td>Rates</td>
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<td>3,200,249</td>
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<td></td>
<td>3,367,961</td>
<td>3,355,513</td>
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<tr>
<td>Operating Expenses</td>
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<tr>
<td>Maintenance</td>
<td>1,558,303</td>
<td>1,659,799</td>
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<tr>
<td>Overheads</td>
<td>239,451</td>
<td>469,205</td>
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<tr>
<td></td>
<td>583,442</td>
<td>583,442</td>
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<tr>
<td>Internal Interest</td>
<td>20,416</td>
<td>23,716</td>
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<td>Depreciation</td>
<td>900,680</td>
<td>918,797</td>
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<tr>
<td></td>
<td>3,422,292</td>
<td>3,656,959</td>
</tr>
<tr>
<td>Surplus/(Deficit)</td>
<td>(54,331)</td>
<td>(261,437)</td>
</tr>
</tbody>
</table>

Key

- Good results compared to Budget
- In line with budget
- Poor results compared with budget

6.2. **Community Implications**

Through the delivery of the Waimakariri Libraries’ Strategic Framework 2018-2020, (180314027362), users of the libraries are better informed, connected, engaged, and empowered, and the community can have confidence that the Waimakariri Libraries are providing a high standard of public service.
6.3. **Risk Management**

Risks are identified, analysed and managed in accordance with relevant Council policy and practice.

6.4. **Health and Safety**

Robust reporting, investigation, trending and management of both staff and public accidents and incidents, is maintained in accordance with Council's Health and Safety policy and practice.

7. **CONTEXT**

7.1. **Policy**

This matter is not a matter of significance in terms of the Council’s Significance and Engagement Policy.

7.2. **Legislation**

Local Government Act 2002:

Part 2 - Purpose of local government, and role and powers of local authorities
Subpart 2 - 11A Core services to be considered: in performing its role, a local authority must have particular regard to the contribution that the following core services make to its communities: including (e) libraries…

Part 7 - Specific obligations and restrictions on local authorities and other persons
Subpart 4 - Public libraries - 142 Obligation to provide free membership of libraries

7.3. **Community Outcomes**

Library activities support the following community outcomes:

- Public spaces and facilities are plentiful, accessible and high quality
- People have wide ranging opportunities for learning and being informed
- People are friendly and caring, creating a strong sense of community in our District
- The community’s cultures, arts and heritage are conserved and celebrated
- Businesses in the District are diverse, adaptable and growing

7.4. **Delegations**

The Committee has delegated authority to develop goals and strategies for Library Services.

Phillippa Ashbey
District Libraries Manager