

Our Reference: WAT-06-06.27 / 231208198129

08 December 2023

LIFTING OF BOIL WATER NOTICE

As you will be aware, on 22 November 2023 residents on the Urban & Rural No. 2 drinking-water supply were advised of a Boil Water Notice. This was issued as a precautionary measure due to high turbidity (cloudiness) levels being detected in the source water through system monitoring at the Domain Road water treatment plant.

Investigations into the cause of the elevated turbidity have identified an issue with one of the primary bores at the Domain Road site. This is not related to the construction works occurring at the site. The problem bore has since been isolated and is being re-developed, in addition to CCTV inspection of the bore casing and assessment of the well pump. This work is ongoing and is expected to continue for another week. Once the work is concluded, the bore will be flushed and sampled before being brought back online.

During this time, the water supply is supplied by the second primary bore at Domain Road. Continuously monitoring of the source water has been carried out and there are no issues with the water quality from this bore. As the investigation into the turbidity issue has now concluded and turbidity levels returning back to normal, the water is deemed safe for consumption. Therefore the Boil Water Notice is now lifted effective immediately.

Water from the Oxford Urban & Rural No.2 water supply is now safe to drink, and no longer needs to be boiled before consuming.

Please continue to conserve water while the water supply is being supplied by only one bore to ensure the continuity of the supply while the re-development works for the problem bore is still being undertaken.

Construction works at the Domain Road water treatment plant will continue into the new year. We will carefully monitor the water quality during these works. Due to the location of the new bore being near the existing bore, there is small risk that we may experience some turbidity in the existing bores, during these works. If this does occur, we may need to issue another boil water notice. Council will notify the community in the unlikely event that this does occur.

Thank you for your patience throughout this event. Please don't hesitate to contact me if you have any questions.

Yours sincerely



Kalley Simpson
3 Waters Manager