



<b>If you are paying:</b>	<b>Use this as a reference:</b>
Rates	Valuation Number  If your payment covers rates on two or more properties, or payer details differ from the invoice, <a href="#">contact us</a> or send us the remittance advice off the rates invoice
Dog registration	Owner Number  Send us the completed and signed dog registration notice
Invoice eg. land rent	Customer number and/or invoice number  Remittance advice is not required, <a href="#">contact us</a> if the payment amount is different to that requested
Registration of Premises	Customer number and/or invoice number Send completed and signed application form
Building Consent	Customer Number/Building Consent number

Contact [Customer Services](#) and confirm the correct reference for that payment

if you are:

- unable to alter a reference number for a one-off payment
- paying more than one account at a time
- unsure of what details to use
- paying an account that is not in your name